

CANCER WORKFORCE: COMPETENCIES TO PROVIDE INTEGRATED, PEOPLE-CENTRED CANCER CARE

It's about the people: assessing the gaps and planning the workforce

Alexandru Eniu, Romania
Cancer Institute "Ion Chiricuta", Department of Breast Tumors

UICC World Cancer Congress, Kuala Lumpur, Malaysia, 4th October 2018



ESMO IN A NUTSHELL

Europe's leading Medical Oncology Society

ESMO is the leading European professional organisation for medical oncology, working across Europe and around the world to erase boundaries in cancer care and to provide medical oncology education within an integrated approach to cancer care.

ESMO has over 18,000 members from 150 countries.



ESMO ASIA CONGRESS

Up to 25% of our members are based in the Asia-Pacific region



ESMO ASIA CONGRESS



The ESMO Asia Congress keeps delegates up to date with the **latest developments** in the field of oncology research and clinical practice in a way that is **relevant to the region** and provides the opportunity for **networking** with local and international peers

ESMO'S 2020 VISION: ACCESS TO CANCER CARE

ESMO's 2020 vision statement recognises that progress in the management of cancer care can and will only occur when high quality care is both available and affordable to everyone everywhere!

ESMO's vision supports that of World Health Organization and the United Nations, which is to reduce mortality from cancer and promote universal health coverage because health is a basic human right.



**ESMO connects
oncologists**

Josep Taberero
ESMO President, Spain

**Across oncology.
Worldwide.**

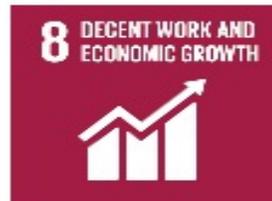
Suresh Senan
ESMO Member, The Netherlands



UNITED NATIONS



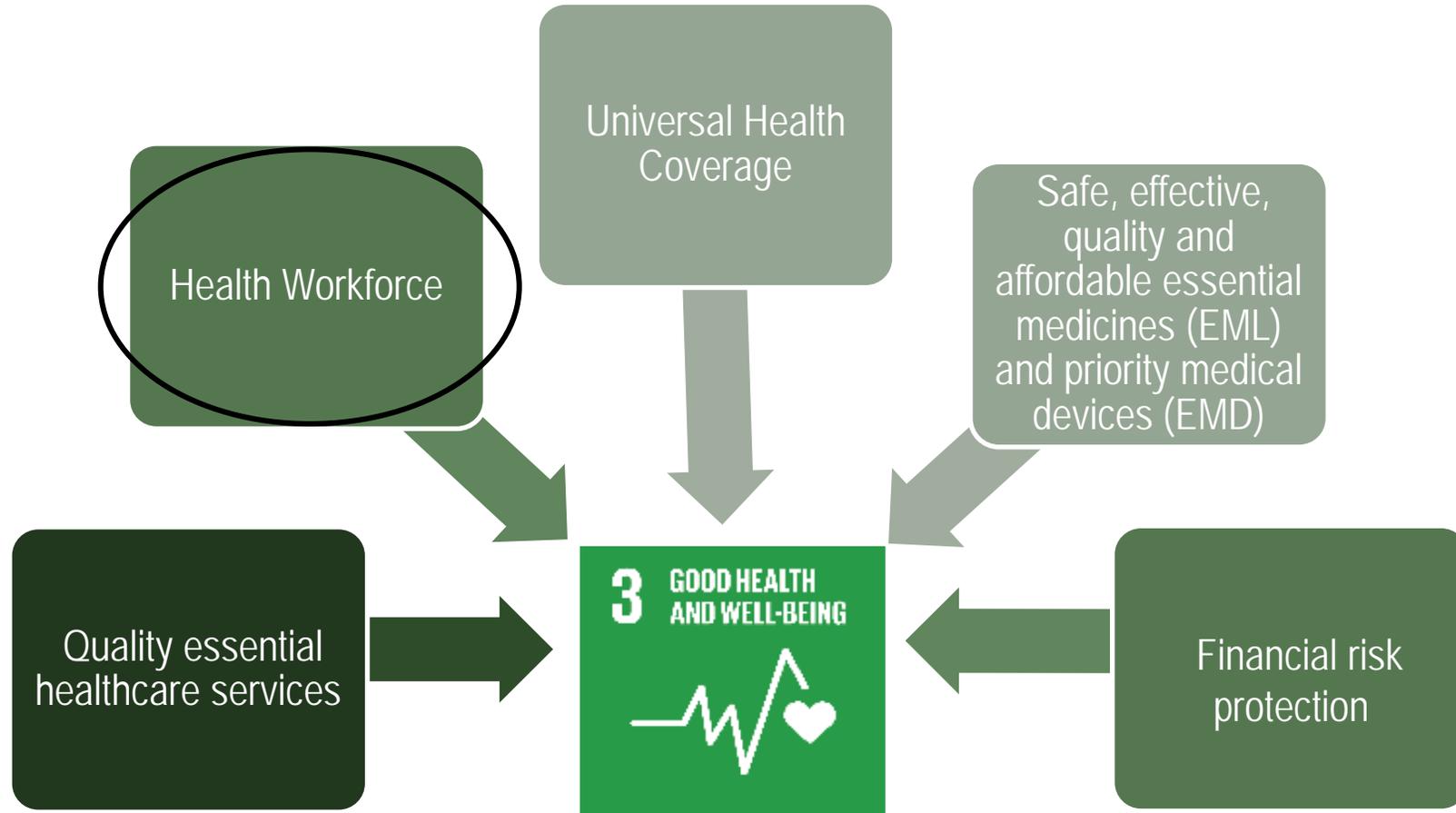
SUSTAINABLE DEVELOPMENT GOALS



UN SUSTAINABLE DEVELOPMENT GOAL 3: HEALTH



Reduce premature mortality from non-communicable diseases, which include cancer, by one-third by 2030



2016 WHO GLOBAL STRATEGY FOR HUMAN RESOURCES ON HEALTH: WORKFORCE 2030



Objective: To improve health, social and economic development outcomes by ensuring universal availability, accessibility, acceptability, coverage and quality of the health workforce

Evidence-based policies to optimize the workforce

- To optimize performance, quality and impact of the health workforce through evidence-informed policies on human resources for health, contributing to healthy lives and well-being, effective universal health coverage, resilience and strengthened health systems at all levels.

Catalyse investment in health labour markets

- To align investment in human resources for health with the current and future needs of the population and of health systems, taking account of labour market dynamics and education policies; to address shortages and improve distribution of health workers, so as to enable maximum improvements in health outcomes, social welfare, employment creation and economic growth.

Build institutional capacity and partnerships

- To build the capacity of institutions at sub-national, national, regional and global levels for effective public policy stewardship, leadership and governance of actions on human resources for health.

Collect data for monitoring and accountability

- To strengthen data on human resources for health, for monitoring and ensuring accountability for the implementation of national and regional strategies, and the WHO Global Strategy.





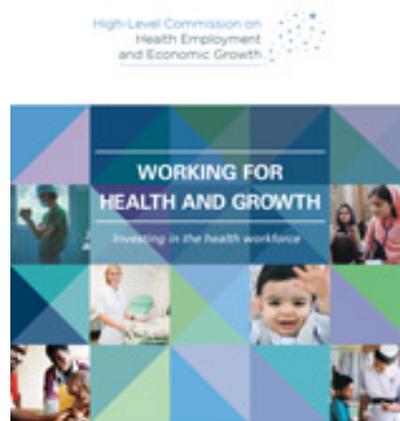
SEVENTIETH WORLD HEALTH ASSEMBLY

Cancer prevention and control in the context of an integrated approach

The 2017 WHO Cancer Resolution demonstrates the importance the WHO and its member states place on the need to address cancer as a leading cause of death worldwide. It calls for countries to promote the optimisation of the current oncology workforce, and anticipate its future requirements.

THE CHALLENGE: MISSING 18,000 HEALTHCARE PROFESSIONALS

The UN High-Level Commission on Health Employment and Economic Growth estimated a shortage of 18,000,000 healthcare professionals to attain the UN Sustainable Development Goals by 2030. The WHO Africa Region (AFRO) will lack twice as many healthcare professionals as the other regions.



<http://www.who.int/news-room/detail/20-09-2016-un-commission-new-investments-in-global-health-workforce-will-create-jobs-and-drive-economic-growth>

<http://apps.who.int/iris/bitstream/handle/10665/272941/9789241514149-eng.pdf?ua=1>

CANCER WORKFORCE: KEY TO UNIVERSAL HEALTH COVERAGE



2017
Cancer
Resolution

3 GOOD HEALTH
AND WELL-BEING


SUSTAINABLE
DEVELOPMENT
GOALS

UNIVERSAL
HEALTH
COVERAGE:

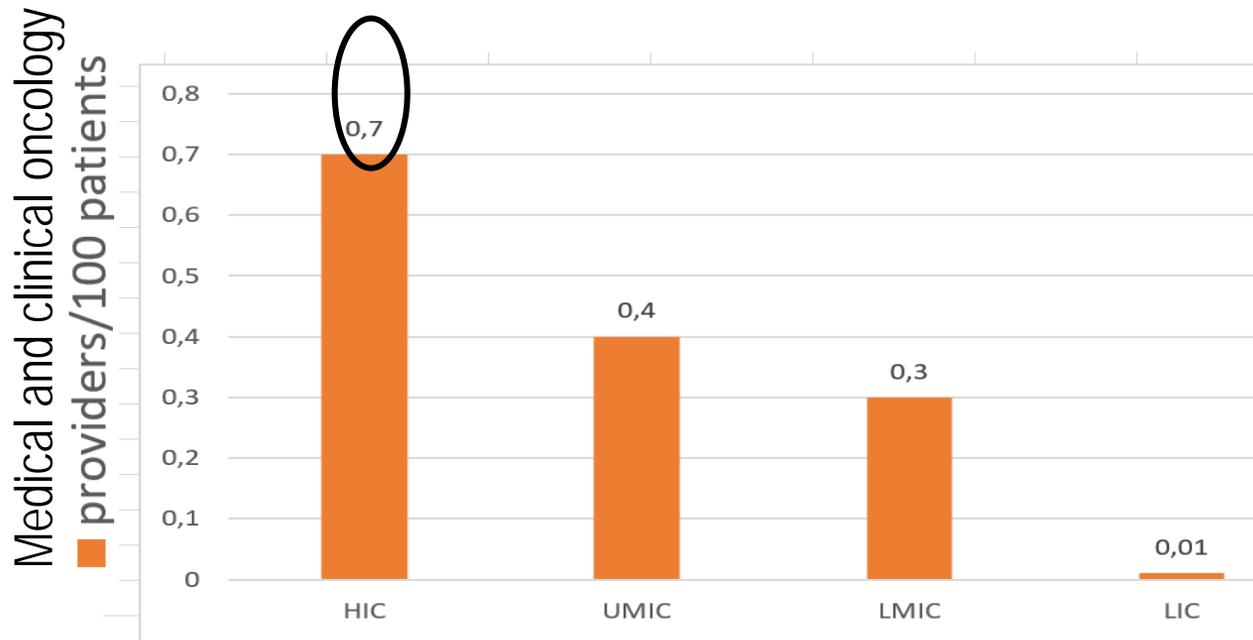


HOW WILL WE OPTIMIZE THE CANCER WORKFORCE?

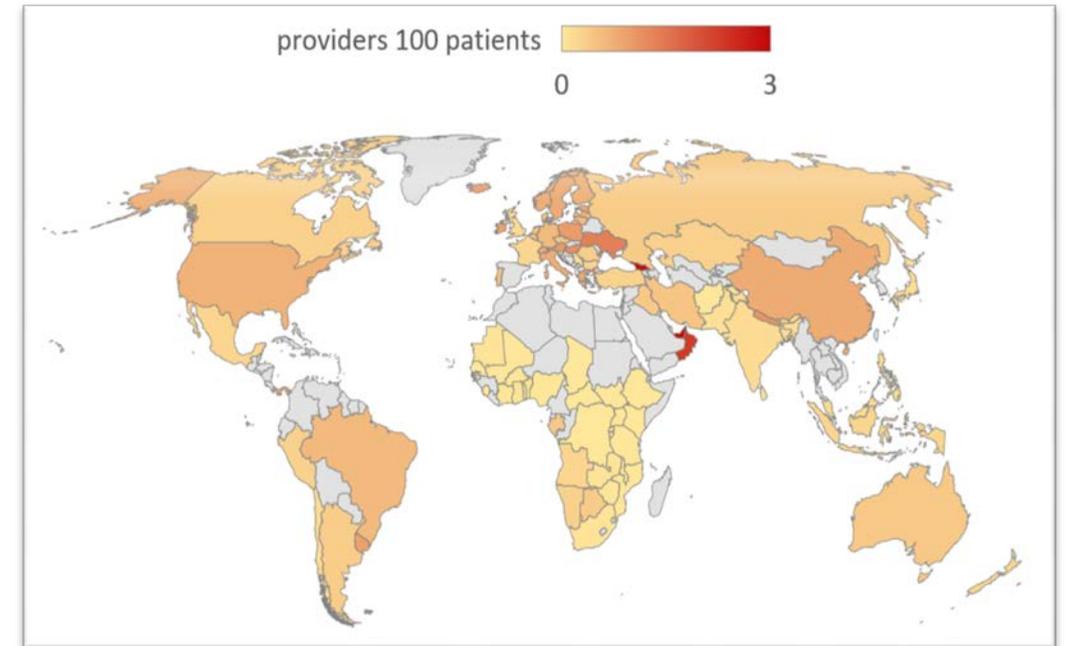
WHO Health Workforce
Optimization Study for
Cancer Care
in partnership with
ESMO

WHO WORKFORCE STAFFING TOOL: PROVIDER-PATIENT RATIOS

A literature reviews shows that high-income countries have a good overall ratio of all providers (0.7), while low- and middle-income countries have workforce shortages. On the global map below, the lighter the color, the lower the ratio of providers to patients. This data is not yet published.



High, Upper-Middle, Low-Middle, and Low-income countries

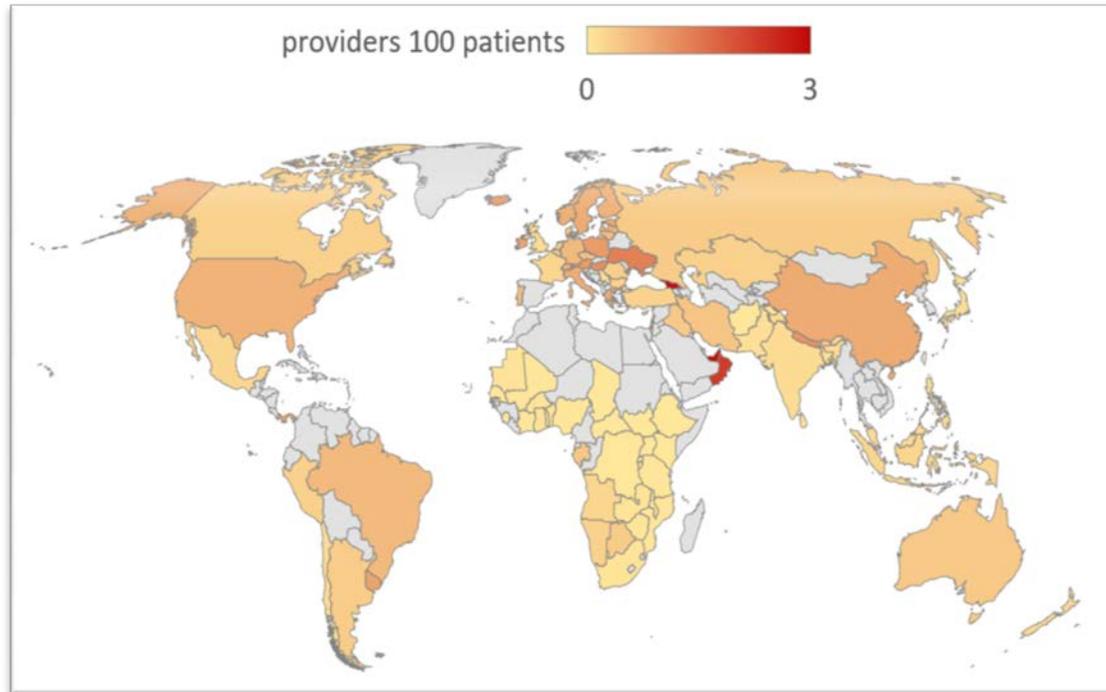


Medical and clinical oncology providers per patient

Unpublished data

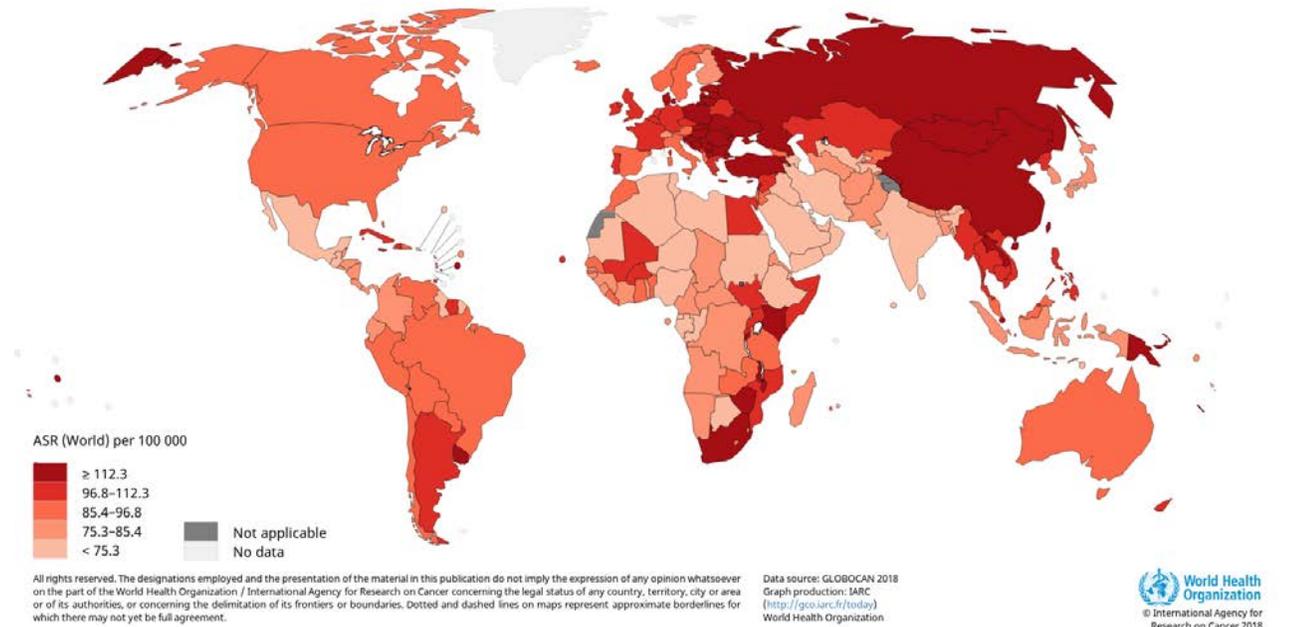
PROVIDER-PATIENT RATIOS AND PATIENT OUTCOMES

*How provider to patient ratios correlate to patient outcomes:
Fewer providers (light yellow) correlates to higher mortality (dark red)*



Globocan 2018 Data

Estimated age-standardized mortality rates (World) in 2018, all cancers, both sexes, all ages

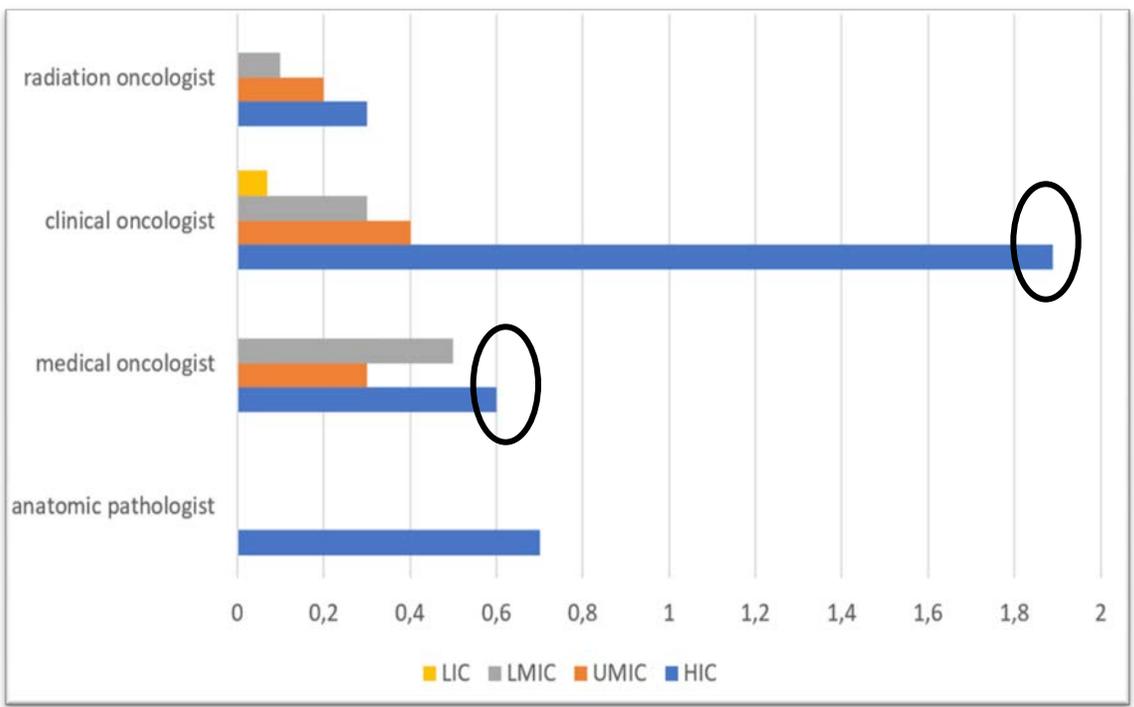
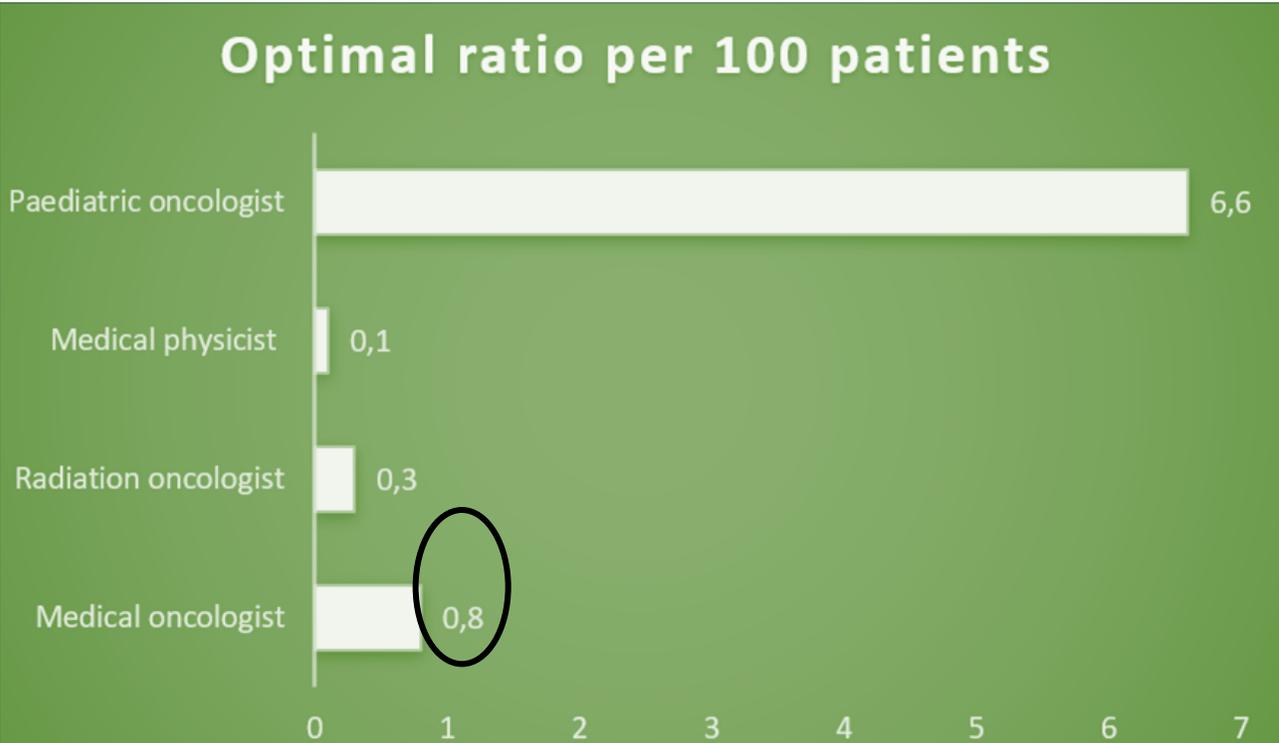


WHAT THE LITERATURE TELLS US: HOW MANY ONCOLOGISTS DO WE NEED?



Optimal ratios

Current ratios



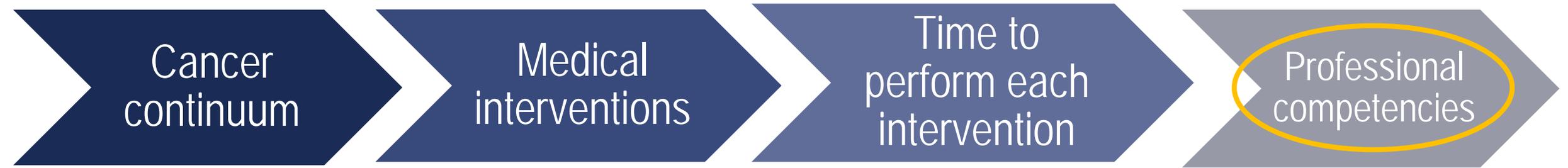
Providers per 100 cancer patients based on country income levels *

Rivera et al, 2017; SIOP estimations; Slotmab BJ et al,2013

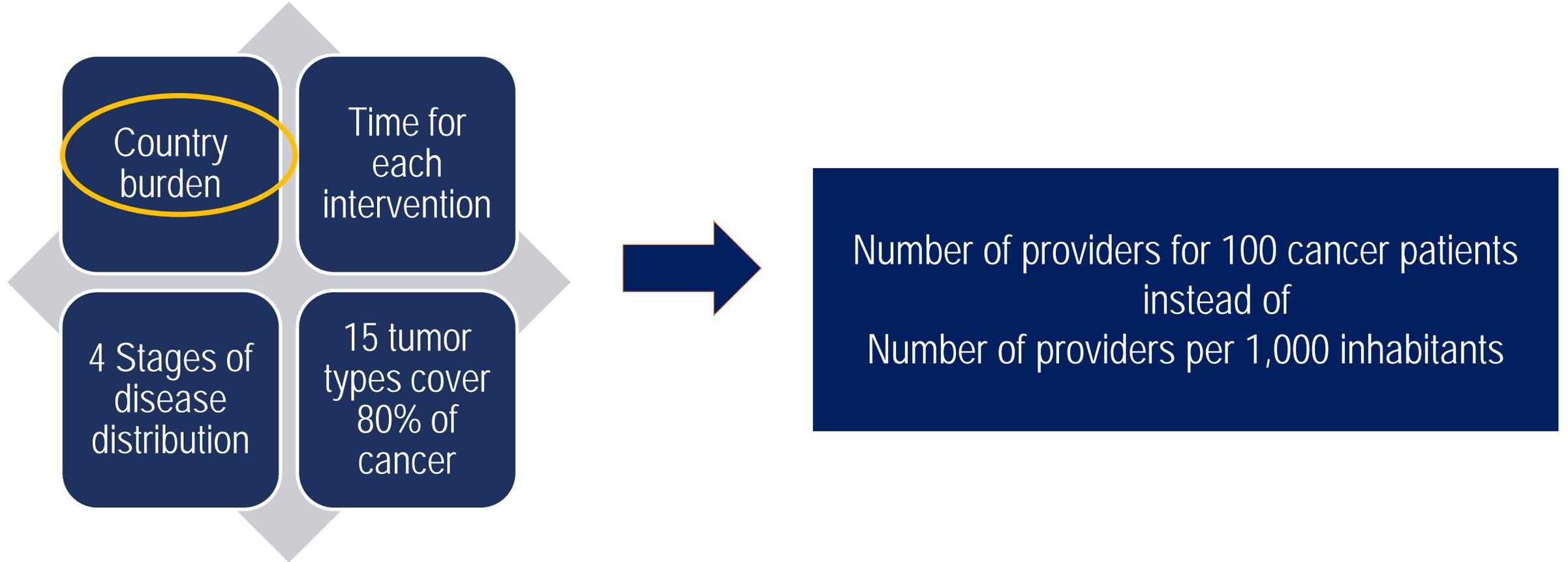
* Unpublished data. Average values per income levels validated through literature search and expert consultations. Values for LMIC and LIC are estimates.



WHO WORKFORCE STAFFING TOOL: THE MODEL



WHO WORKFORCE STAFFING TOOL: THE WORKLOAD ESTIMATION



Unpublished data

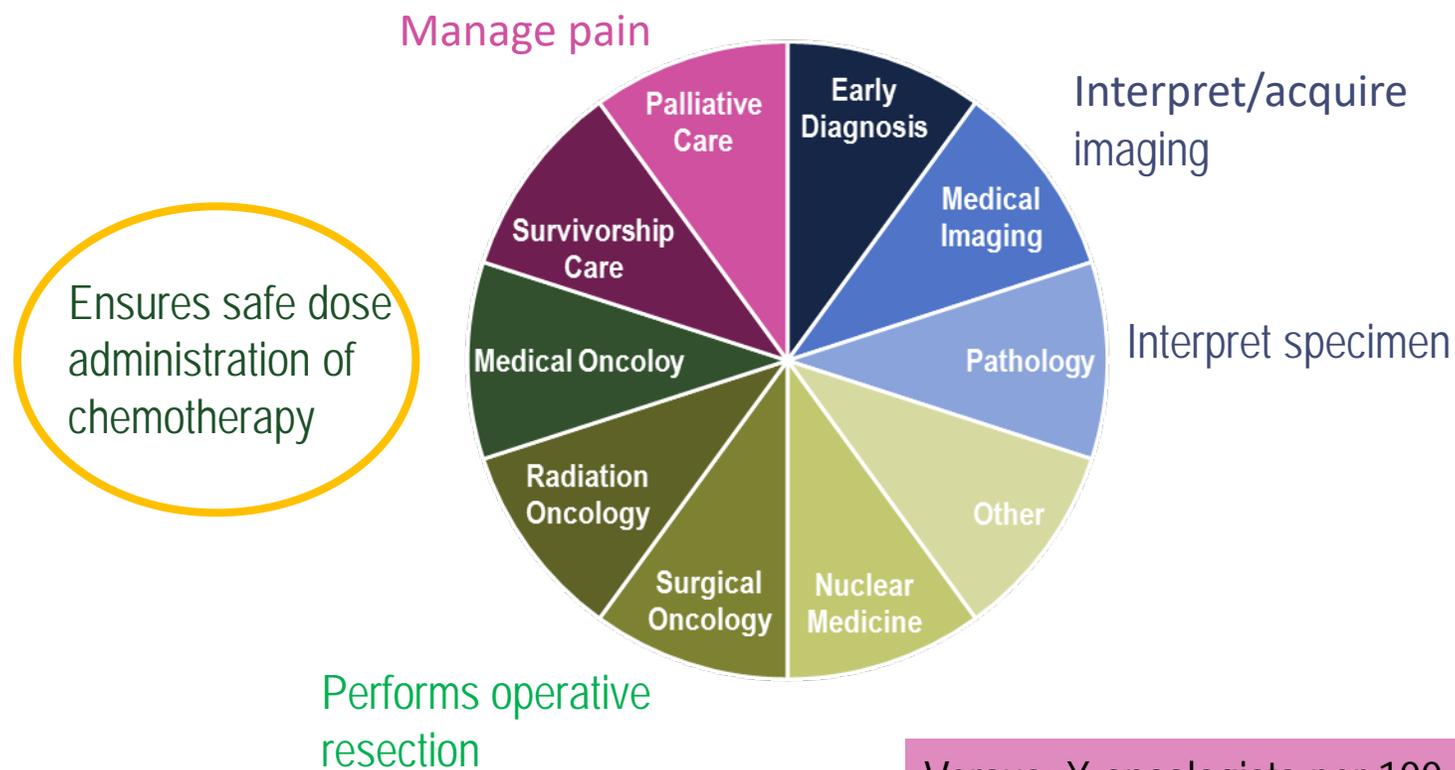
WHO WORKFORCE STAFFING TOOL: INPUT OF COUNTRY-SPECIFIC DATA



Example: regional cancer burden and stage distribution for lung cancer
(data from one UK cancer registry)

LUNG C34	Stage Distribution in %			
Incidence	Stage I	Stage II	Sage III	Stage IV
4,038	20%	10%	30%	40%

WHO WORKFORCE STAFFING TOOL: TIME CALCULATIONS



15 Tumour Types

- Lung
- Breast
- Colorectal
- Prostate
- Stomach
- Liver
- Cervix Uteri
- Corpus Uteri
- NHL
- Leukaemia
- Lip, Oral Cavity
- Oesophagus
- Bladder
- Kidney
- Pancreas

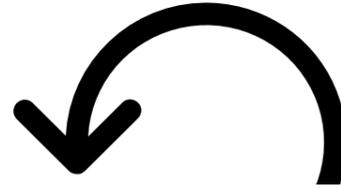
Unpublished data

- The time to perform medical interventions for the entire cancer continuum for 4 stages of 15 tumor types.
- Workload estimate calculated based on the required time in minutes for each competency per year.
- Data validation obtained through literature search and expert consultation.

WHO WORKFORCE STUDY: GLOBAL STRATEGY COMPONENTS



Training of
the
Workforce



Inflow /
Outflow of
people in
the
Workforce



Maldistributi
on /
Inefficiencies
of the
functioning
of the
Workforce



Regulation
of private
sector
workforce

WHO WORKFORCE STUDY: SURVEY FOR DATA GATHERING



Module 1: The Cancer Workforce



Module 2: Education and early career development



Module 3: Regulation of professional qualifications



Module 4: Professional associations



Module 5: Policies, national cancer plans and legislation



Module 6: Cancer workforce planning models and infrastructure



Module 7: Country progress

WHO WORKFORCE STUDY: MODELLING SCENARIOS

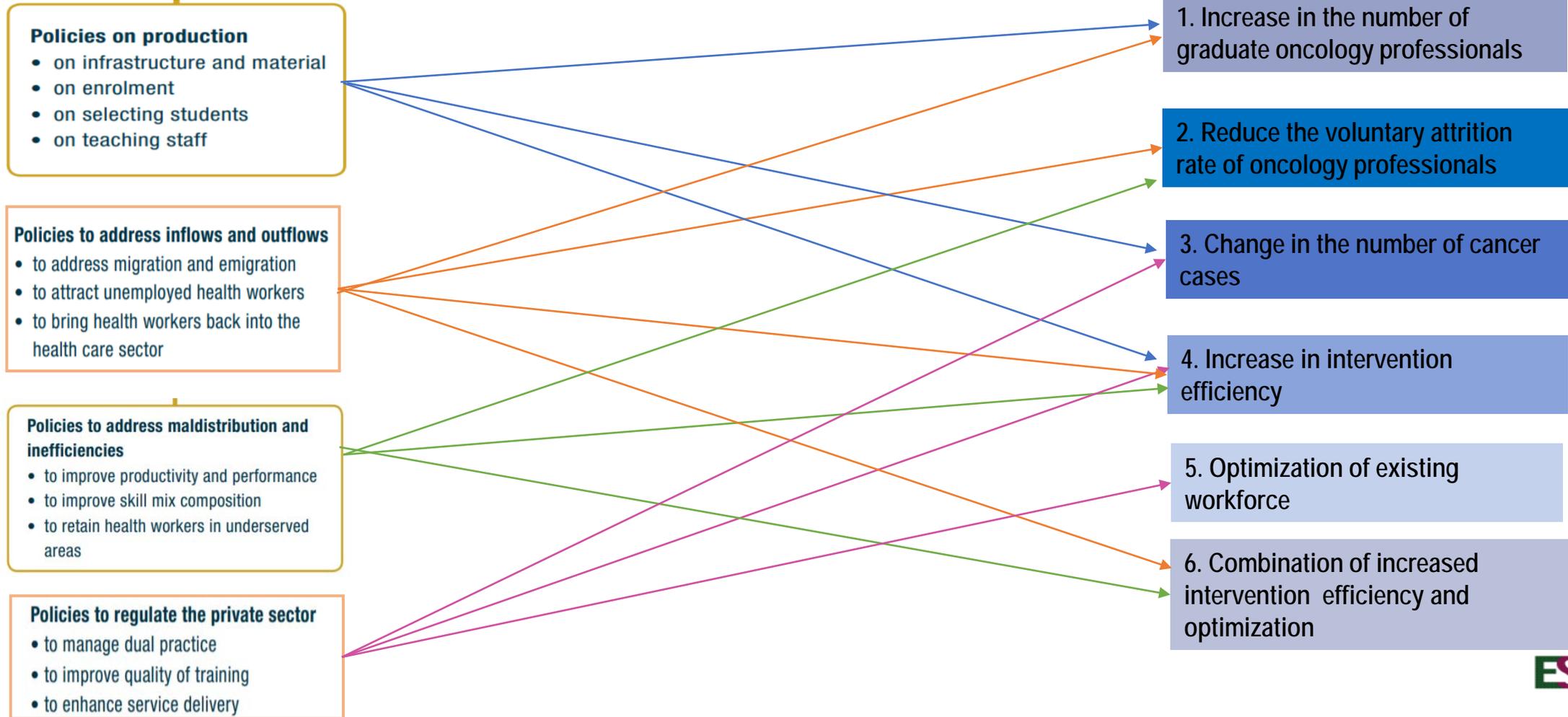
Modelling Scenarios

1. Increase in the number of graduate oncology professionals
2. Reduce the voluntary attrition rate of oncology professionals
3. Change in the number of cancer cases
4. Increase in intervention efficiency
5. Optimization of existing workforce
6. Combination of increased intervention efficiency and optimization

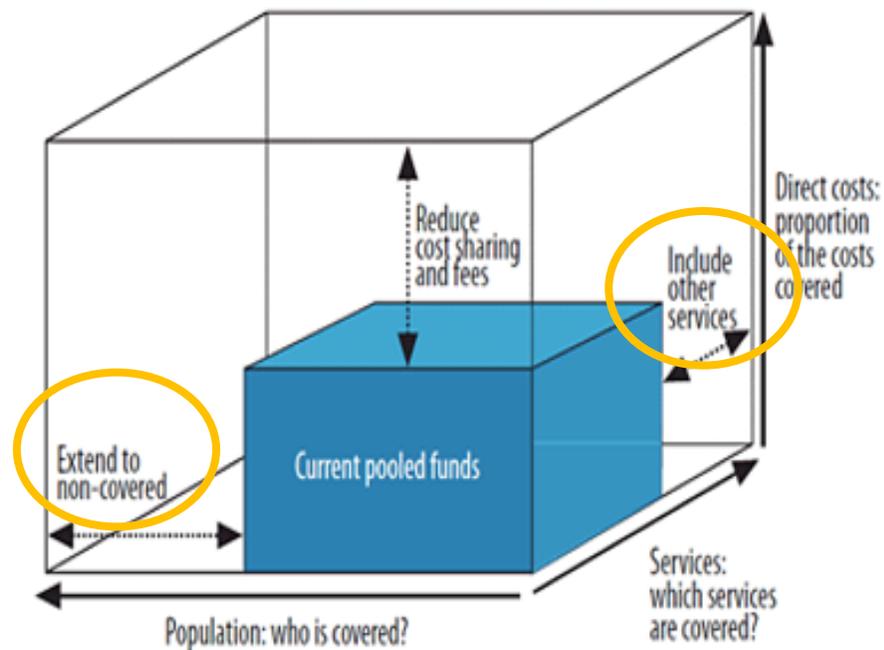
HOW GLOBAL STRATEGY FEEDS INTO WORKFORCE MODELLING SCENARIOS

Global Strategy Components

Workforce Modelling Scenarios



WHO WORKFORCE STUDY: THE OUTPUTS



Three dimensions to consider when moving towards universal coverage

Goal: to expand health coverage and other services by including workforce policies in national cancer control plans

Step 1: WHO tool for comprehensive situational analysis

- Identifies gaps and inefficiencies in cancer workforce
- Estimates workforce requirements for strategic staffing

Step 2: In-country policy formulation and technical support

- Identifies evidence-based, context-appropriate policies
- Facilitates technical cooperation
- Defines health system capacities and workforce competency

TAKE-HOME MESSAGES

- Good health is a basic human right and a prerequisite for sustainable development.
- Universal Health Coverage cannot be achieved without **rapid scale-up** of the health workforce and expanding health coverage to the entire population.
- Workforce needs must be linked to national priorities for cancer programmes, and planned and budgeted for in national cancer control plans.
- Effective short-, medium- and long-term health workforce strategies exist and should be implemented.
- WHO will provide guidance and tools to governments to implement these strategies and will support countries to be able to tailor them to their national needs.
- WHO is working in partnership with ESMO to launch a cancer workforce study whose global impact will be key to achieving universal health coverage and saving lives.

THANK YOU!

@alenui@iocn.ro

Cancer workforce: competencies to provide integrated, people-centred cancer care – a pilot from two countries

Supporting the cancer workforce to develop the skills needed to meet the holistic needs of people living with cancer to support delivery of person centred care

Dr. Fran Woodard, Executive Director Policy and Impact
Macmillan Cancer Support



World Cancer Congress
Kuala Lumpur, Malaysia
1–4 Oct 2018

Strengthen
Inspire
Deliver



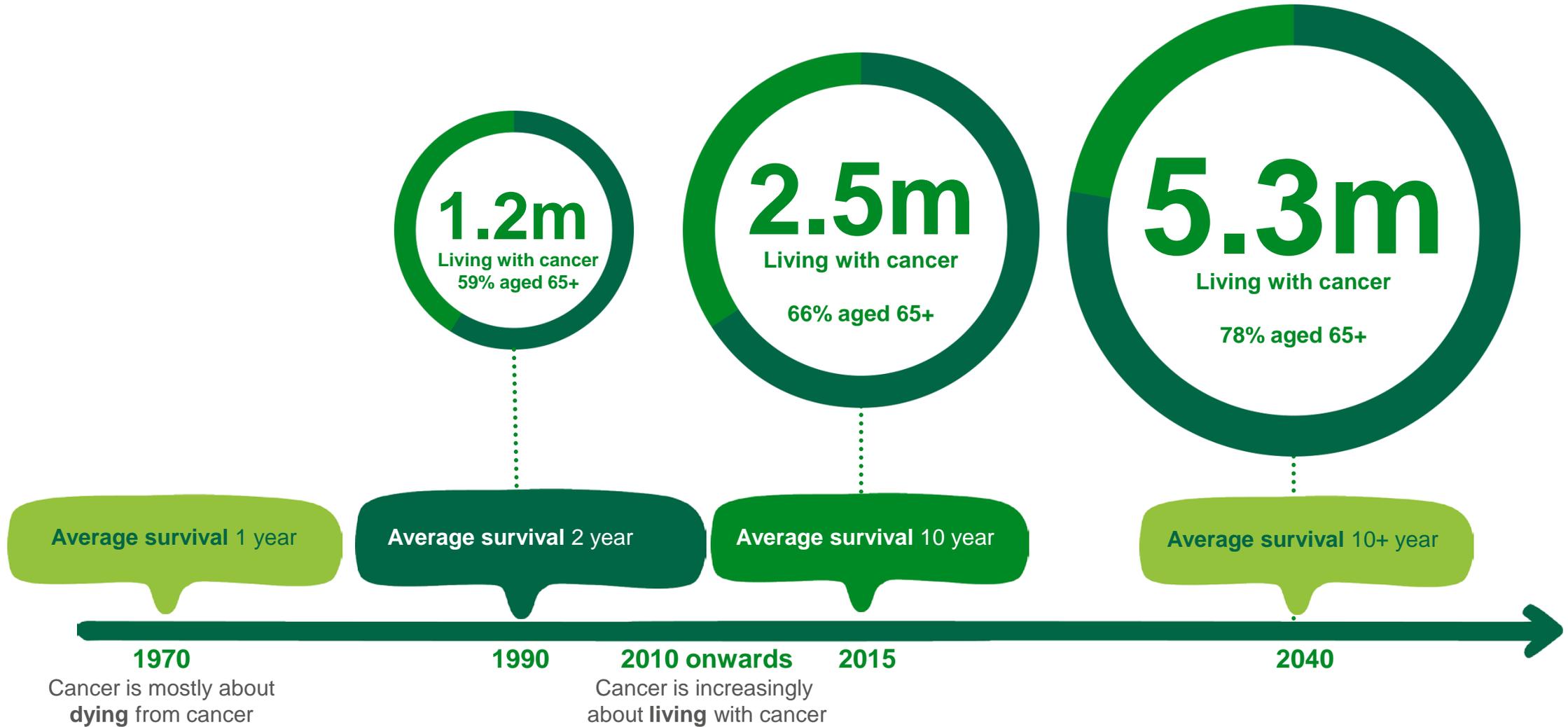
Track **Improved and sustainable healthcare systems for better outcomes**

Disclosure of interest: None declared

Content

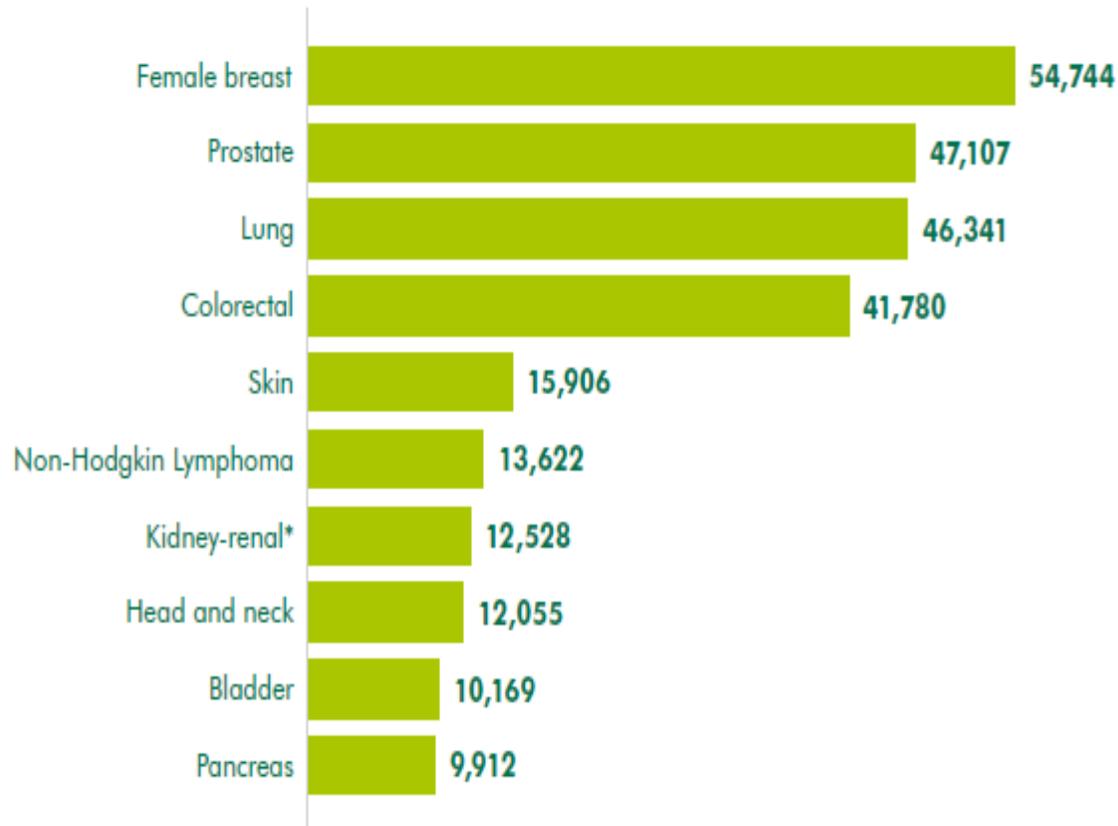
1. Cancer population context for UK
2. Workforce challenges and understanding the workforce
3. Understanding needs of people with cancer
4. Solutions – workforce and models of care delivery
5. Influencing

The big picture for cancer in the UK



Cancer context and population in the UK

Almost 360,000 people in the UK diagnosed with cancer every year



*calculated using ICD-10 codes C64–C66, C68.

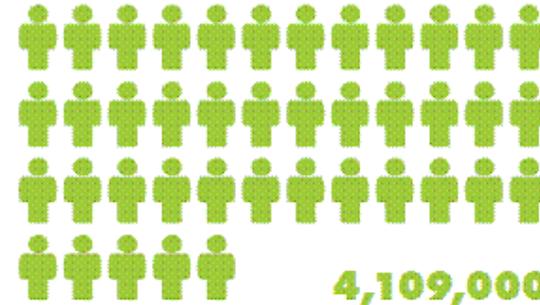
Older people living with cancer will treble by 2040

Number of older people (65 and over) living with a cancer diagnosis in the UK

2010

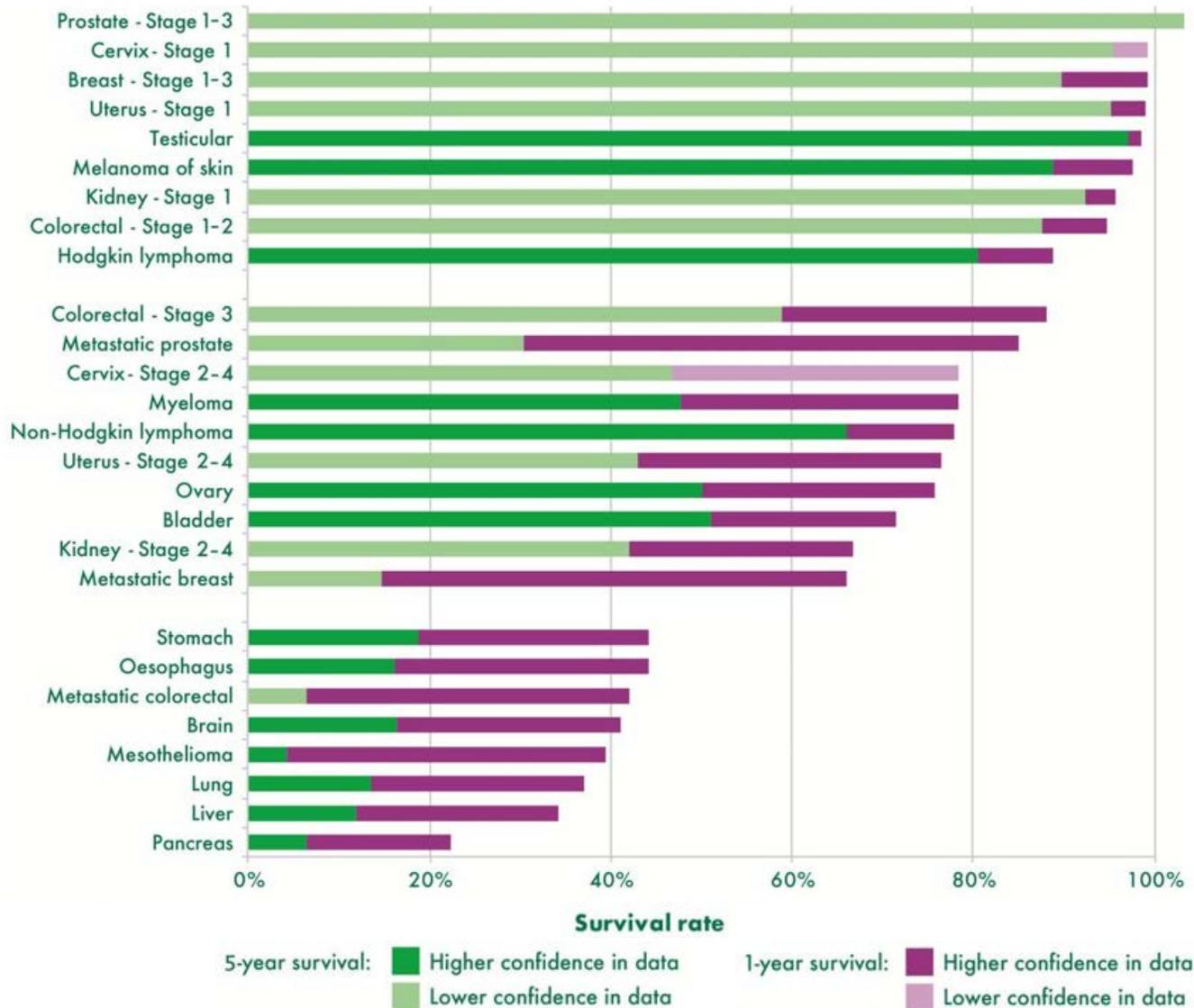


2040



☺ = 100,000 people

Broadly 3 groups of cancer – pathways are different



Group 1
Many live for more than a decade

Group 2
Most similar to a long-term condition

Group 3
Survival for the majority is short term

Workforce are under pressure

- **11.1 per cent** of NHS nursing posts are vacant, with over **40,000** registered nurse vacancies – nearly **double** that in 2013 (RCN, 2017).
- There is a heavy reliance on agency staff – equating to **30,000** full-time equivalent nurses.
- The number of nurses employed by the NHS has fallen for the first time on a year-on-year basis since 2013.
- In 2015, nearly half the nursing workforce was aged 45 or over, with 14 per cent aged over 55.
- The average age of a nurse leaving the NMC register has reduced steadily from 55 years of age in 2013 to 51 in 2017.

OVER A THIRD

of GPs and nurses surveyed told us that existing workforce pressures mean some cancer patients are attending A&E because they can't get help elsewhere.



OVER 50%

of GPs and nurses surveyed say that given current pressures on the NHS workforce, they are not confident that the workforce is able to provide adequate care to cancer patients.



NEARLY HALF

of GPs and nurses surveyed said pressures meant patients were not always being treated as early as they should be.



Summary of challenges

- More people living longer with cancer
- People with cancer and other long term conditions
- An ageing population
- A workforce that is stretched that requires different ways of working, knowledge and skills
- Lack of joined up coordinated care across sectors

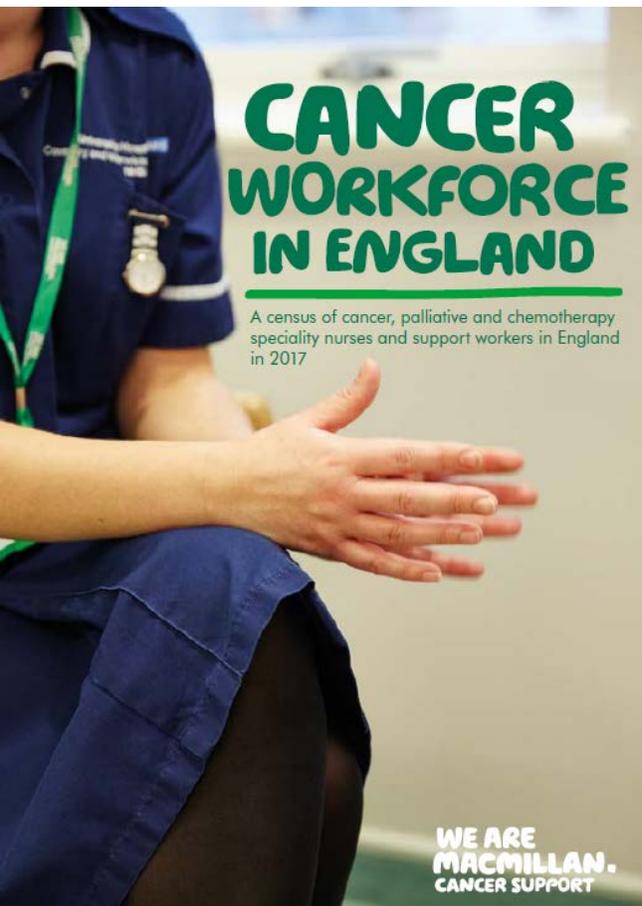


How we understand the size of the problem to find solutions

- Know the current and future workforce picture
- What the challenges are for the workforce
- What the challenges are for people with cancer



Workforce census – to understand the size, state and composition of the non-medical cancer workforce



Who?

- Specialist cancer nurses
- Adult Chemotherapy nurses
- Cancer Support Workers (band 3 and 4 used in this analysis)
- Specialist palliative care nurses (who see over 50% cancer patients)

What?

- Job title
- Agenda for Change banding
- Area of practice
- Specialist training required for the post *
- If post covers Cancer of Unknown Primary
- If post covers Secondary/metastases *
- If post filled or vacant
- Gender
- Age band
- WTE
- Proportion of time in cancer *
- Macmillan badged
- Nationality *
- Setting *
- Location of care *
- Country
- Region
- Provider

Whole time equivalent numbers for each role

The report provides information about four different types of posts employed within the NHS (numbers are calculated based on whole time equivalents (WTE) working in cancer):

4,020 Specialist cancer nurses

2,686 Adult chemotherapy nurse posts

635 Cancer support workers

978 Specialist palliative care nurses

A survey via the four Professional Bodies that represent Dietitians, Occupational Therapists, Physiotherapists and Speech and Language Therapists across the UK.

Rehabilitation is a central element of cancer care. Although many AHPs do not work solely with those with cancer, their role is vital in supporting people living with cancer.

To better understand the **composition and cancer caseload of the AHP workforce**, we invited everyone from 4 of the professions to take part in an online survey.



Composition → Age, gender, pay bands, setting, funding.

Cancer caseload → The proportion that supports PLWC, their average cancer workload, which cancer types they saw & which interventions they carried out.

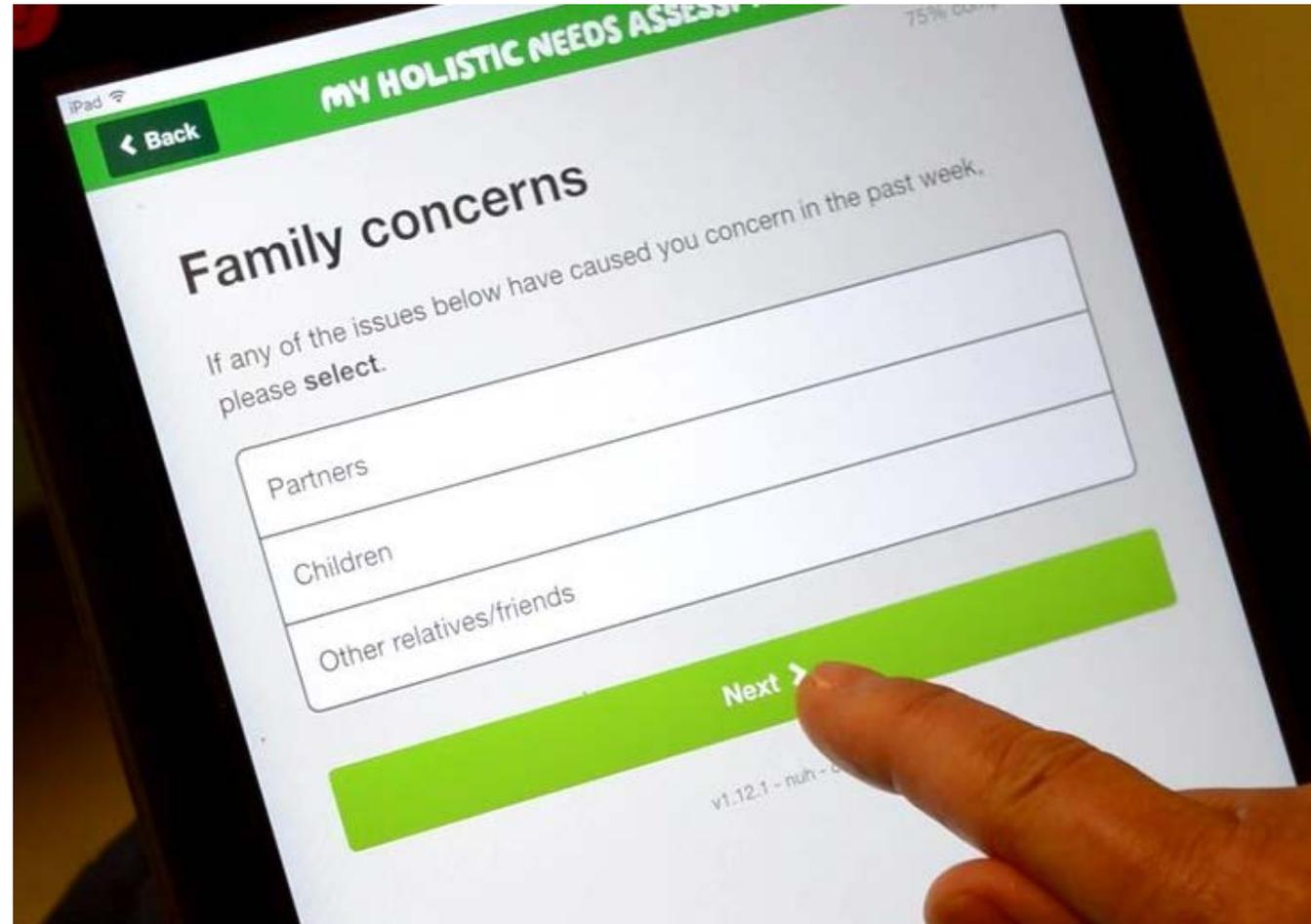
We're using data to understand the needs of people living with cancer



Electronic Holistic Needs Assessment

It's how the needs of people living with cancer can be assessed and met

It collects valuable data which can tell us how we're doing against our objectives



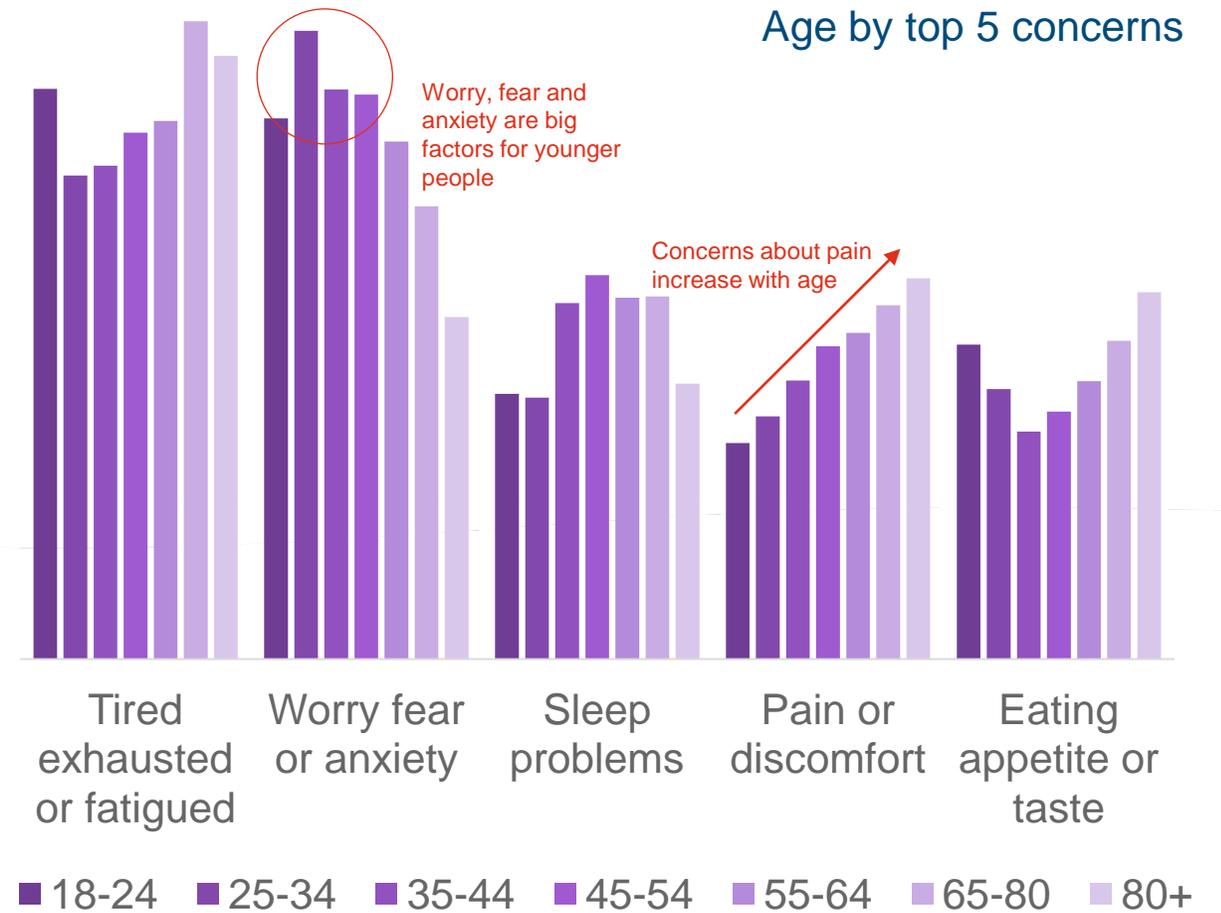
Complexity

“How do we get thousands of rows of concerns data into a meaningful message? How do we fit this in to types of need?”

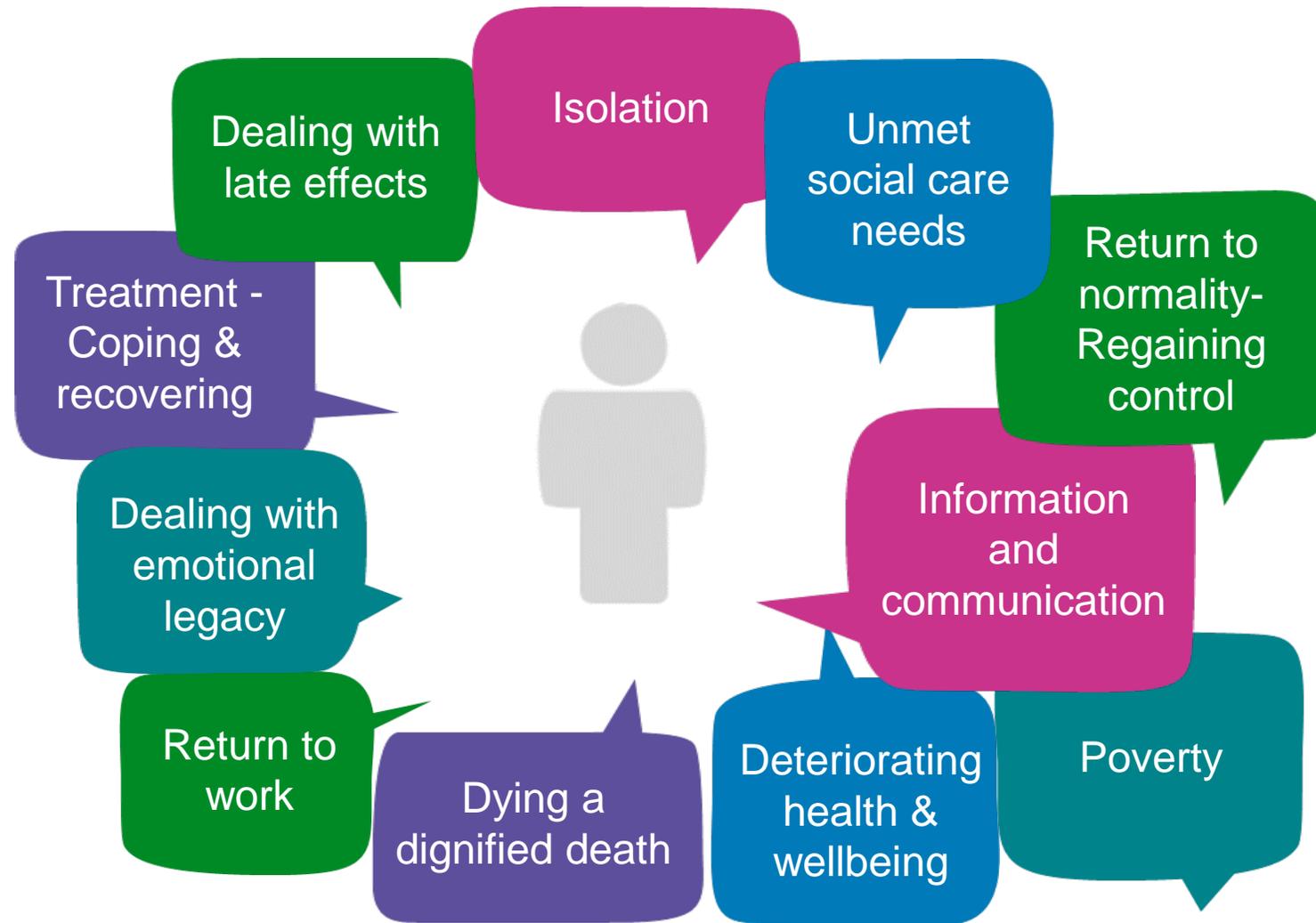
EHNA Outputs Jun 2017 -Jun 2018



Age by top 5 concerns



Understanding needs



Approaches – improving training and competencies

- Improving career pathways to and through specialist cancer roles.
- Improving skill mix and introducing new types of cost-efficient roles.
- Enhancing the skills and confidence of existing staff, and communication between them.
- Competency based approach



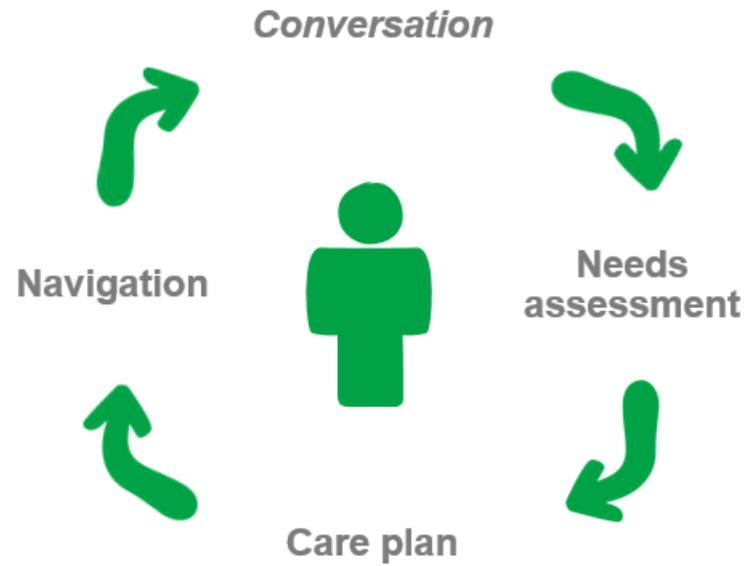
Approaches – different ways of working

- Improving ways of working.
- Interventions that enable personalisation
- Exploring how new ways of understanding the cancer population to support workforce planning based on ***need*** rather than tumour type

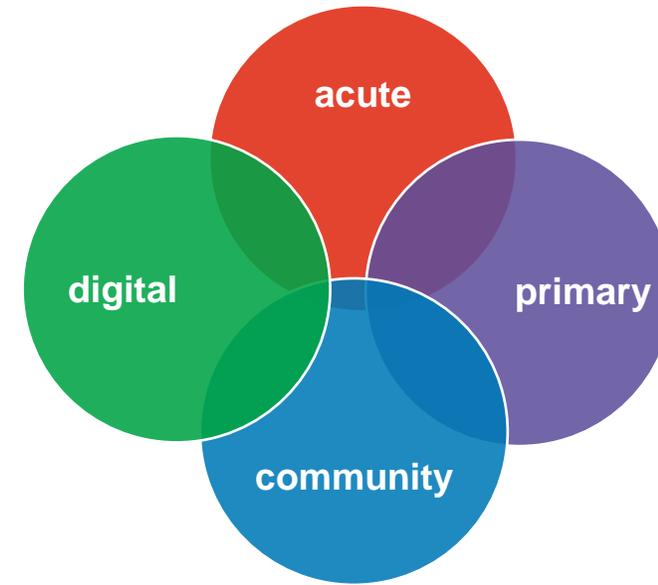


Personalised Care

What:



Where:

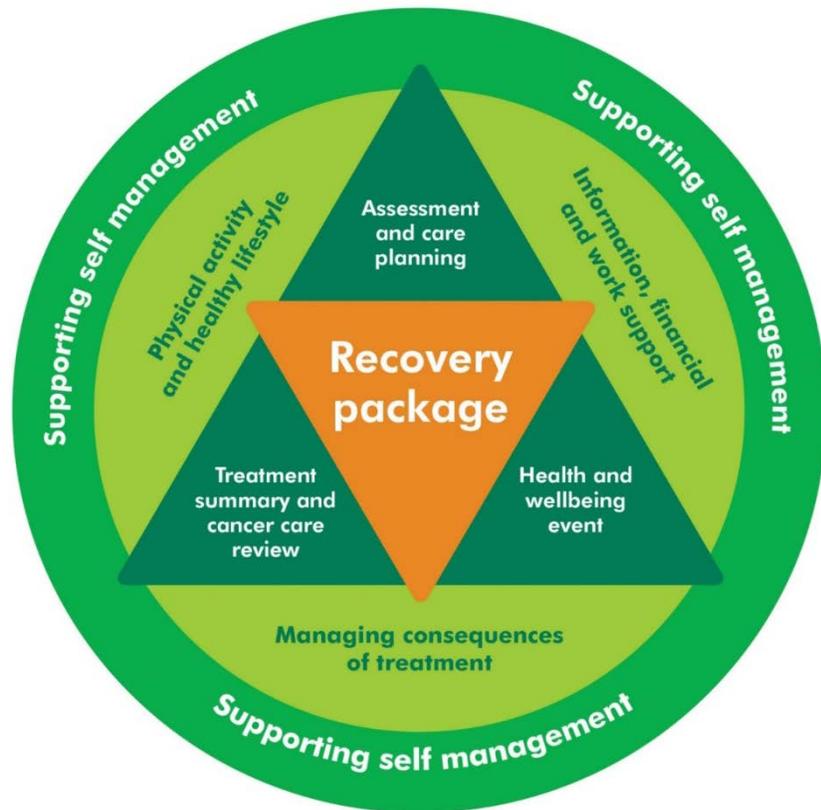


How:



Models to support personalised care and support

Recovery Package - a set of interventions to assess, plan, coordinate and communicate



- The Recovery Package seeks to provide people diagnosed and living with cancer the support they need to lead the best possible life they can.
- To do this the Recovery Package contributes to improving patient experience and personalisation of care, which can impact some quality of life and health outcomes for some people.
- It aims to ensure that from diagnosis, or soon after diagnosis, people's changing needs are identified and addressed so that their care is person-centred and their health and wellbeing needs are supported.

Competency based framework for person centred support of people living with cancer

What is the problem and how can a framework help?

Problems

- Evidence indicates that people living with cancer have common unmet needs across the cancer pathway
- The workforce does not routinely address those needs in a timely way
- The workforce is not routinely optimising the combined skills of team to address needs

Solution

- Clarify what competencies are needed at what level in the workforce to address common unmet needs
- Use this to assess existing teams levels of competency
- Work with teams to identify possible solutions e.g. training or new roles

Shifts we want to see

Developing framework and capability to deliver workforce improvement

Now

- Unclear about who does what
- Varied approaches to workforce development
- Person centred care is patchy
- Varied and unclear requirement for training needs



Action

- Define competencies required at each level
- Develop training & resources in using competency framework
- For each common unmet need define competencies required
- Assess teams current competencies against framework



Future

- Job descriptions based on clearly defined competencies
- Standardised evidenced based approach to workforce development
- Clarity about mix of competencies required according to patient need
- Identify gaps in competencies and agree action plan to address



Illustration - workforce competencies required for fatigue

Skill type/ level	Unregistered	Registered	Advanced
Assess			
Plan/ treat			
Enable			
Link			

Screen for treatable causes such as anaemia, hypothyroidism, depression, anxiety, weight loss, pain, medication side effects, infection, anorexia, malabsorption & other co morbidities

Appropriately reassess & refer on multidisciplinary working including reassessment of exercises & progression where appropriate

Help the patient develop approaches to lifestyle and health management. Work together with the patient not only to adopt the principles of healthy living, but specify strategies and actual behaviours that will optimise the health of each individual

Arrange services and support with other health care providers. Exchanging information & negotiate services and support with other health care providers in order to facilitate continuity of care for patients.

Benefits of a competency framework approach

For patients

Access timely assessment of holistic needs and person centred support

Receive support from competent staff regardless of type of post

For workforce

Facilitates personal and team development

Frees up capacity of senior staff to manage complex care and act in consultant role

For system

Supports efficient & flexible workforce

Potential to improve retention

For Macmillan

Clarity about level & type of skills needed for investment & influencing

Potential to develop volunteers in appropriate competencies

Provides focus for learning & development

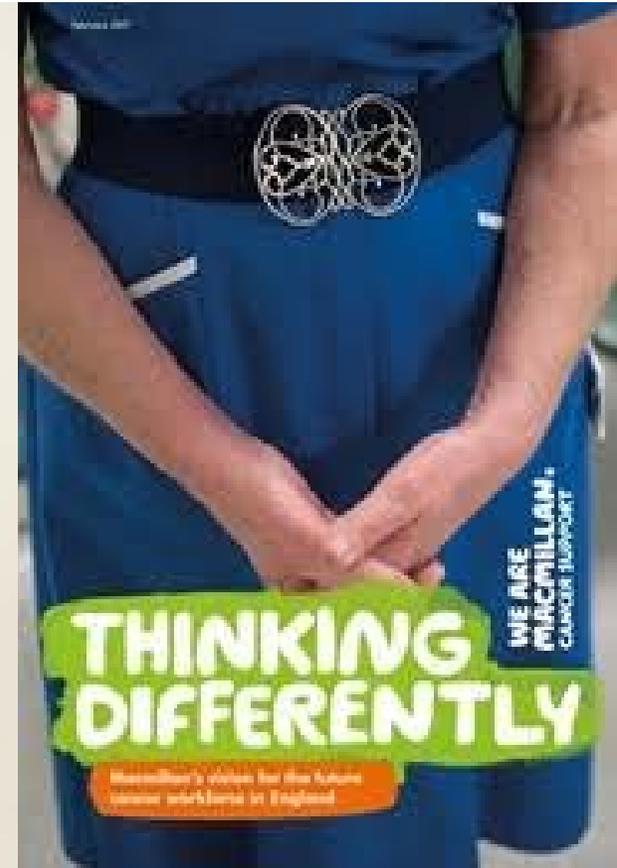
Key influencing reports

1. Frontline – Workforce pressures in the national health service, Sept 2017

https://www.macmillan.org.uk/images/Macmillan-WorkplaceSurvey-ReportMAC16756_tcm9-316125.pdf

2. Thinking Differently: Macmillan's vision for the future cancer workforce in England, February 2017

<https://www.macmillan.org.uk/documents/policy/thinking-differently.pdf>



Our purpose

**TO HELP EVERYONE WITH CANCER
LIVE LIFE AS FULLY AS THEY CAN**

Our benefit

YOUR BEST WAY THROUGH

Thank you – Any Questions?

Dr. Fran Woodard

Executive Director of Policy & Impact

Macmillan Cancer Support

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CANCER WORKFORCE: STRATEGIES TO PROVIDE INTEGRATED, PEOPLE-CENTRED CANCER CARE

Strategies to Build Health Workforce Capacity: St Jude Experience in Childhood Cancer



Catherine Lam, MD, MPH, FRCPC, FAAP

Director, Health Systems Unit

Director, Asia Pacific Regional Program

Associate Professor, Faculty Pediatric Oncologist

Departments of Global Pediatric Medicine and Oncology



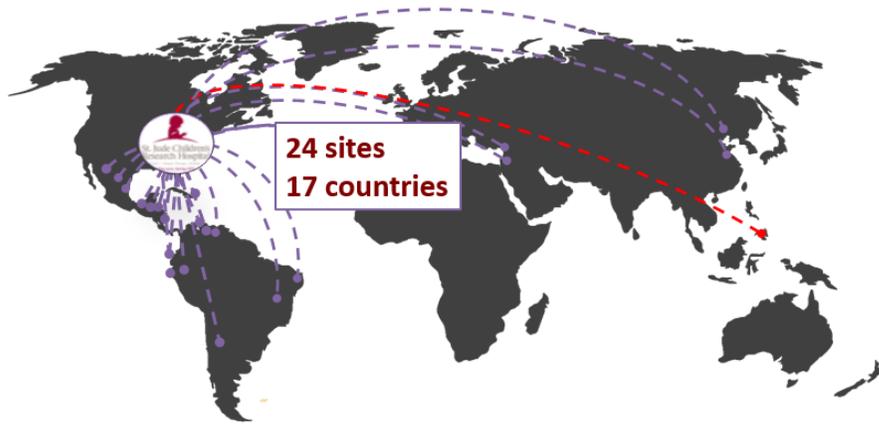
Strengthen
Inspire
Deliver



Vision of St. Jude Global



For 25 years, we have worked with collaborators around the world to improve care delivery



International Outreach Program

Department of Global Pediatric Medicine



Education

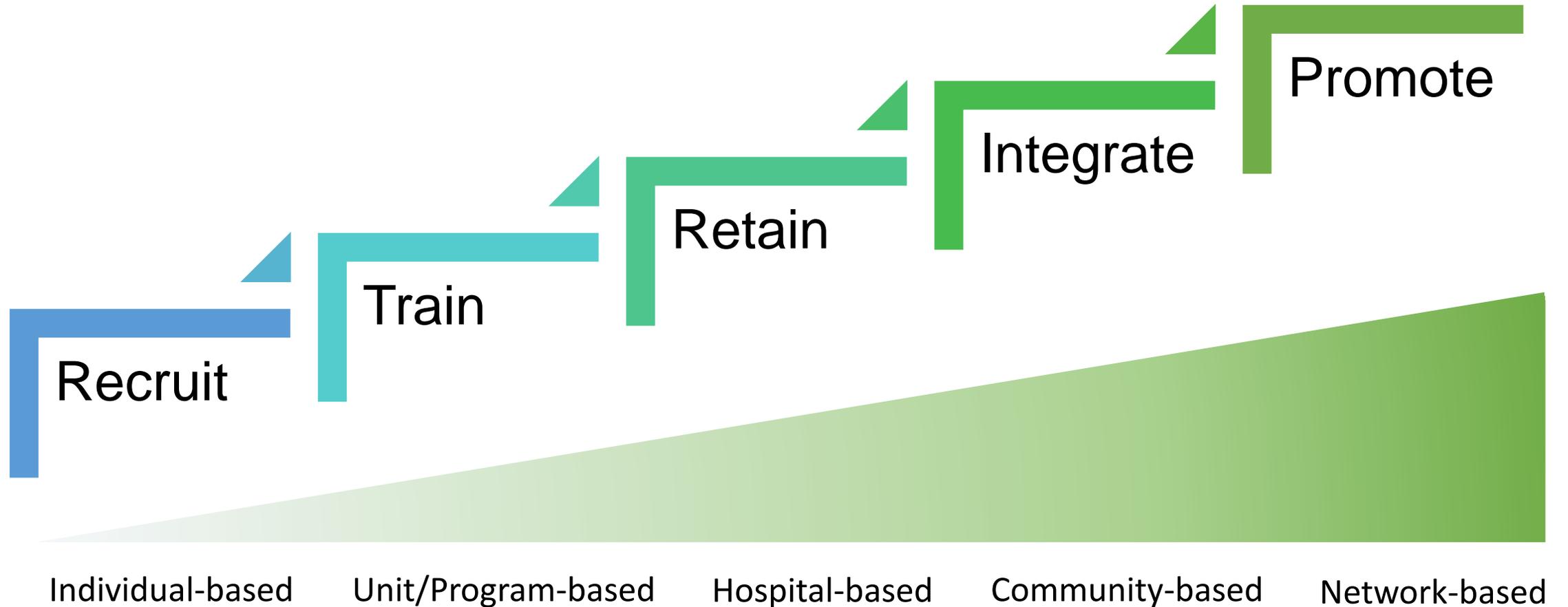
Program Building

Research

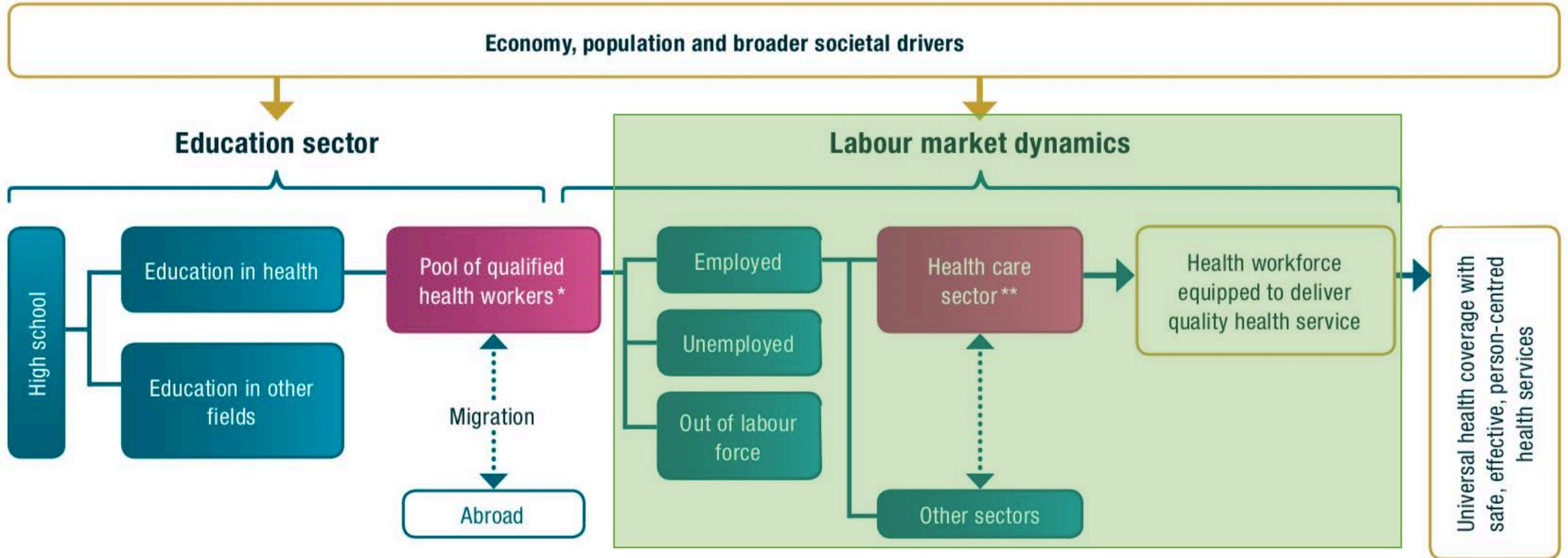
Carlos Rodriguez-Galindo, MD
Executive Vice President
Chair
Department of Global Pediatric Medicine

That every child diagnosed with cancer or a blood disorder will have access to quality care *no matter where they live*

Equipping & Sustaining the Workforce



Workforce: Levers of Change



Fostering role recognition
Nature and quality of work environment

Philippines Program

Individual- to Unit- to Hospital- to Community- to Network-based Strengthening

Training, Organizational & Funding Support

50+ multidisciplinary team members

New disciplines, career tracks, and team roles

Increased Local Role Recognition and Financing

Increased visibility and recognition of specialized competencies and distinct roles

Increased sustainable local financing support for workforce & work environment

Enhanced Workforce Engagement and Regional Roles, with Maturation of Program Portfolios

Boosted morale: engagement of leadership, specialty, primary care and community-based workforce

Linkages across training programs and regional network



Philippines Childhood Cancer Workforce SWOT

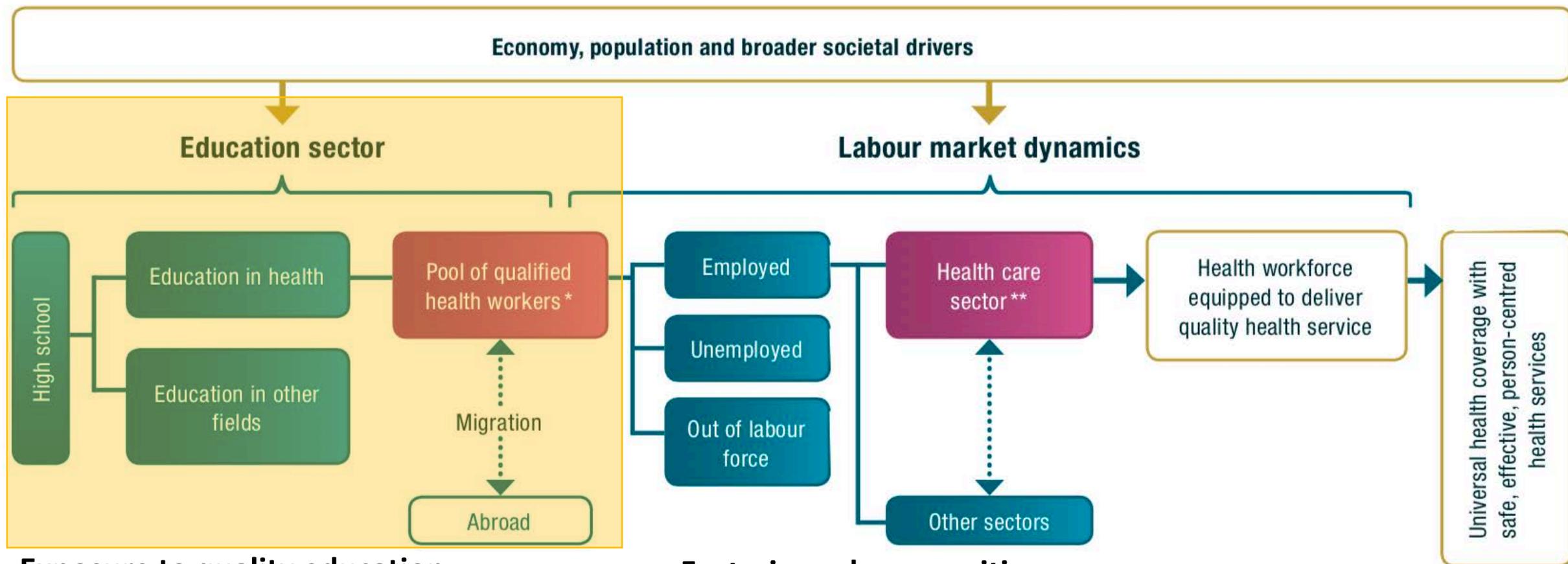
Within National Health System Context



Philippines National Childhood Cancer Control Workshop
August 4th – 5th, 2017

Health System Block	Strengths	Weaknesses	Opportunities	Threats
Health Workforce	<ul style="list-style-type: none"> Committed, motivated and trainable workers 	<ul style="list-style-type: none"> Lack of Specialists Lack of training programs High turnover Limited permanent government salaried plantilla positions 	<ul style="list-style-type: none"> Ped Onc Fellowship Program Nursing positions 	<ul style="list-style-type: none"> Change in Political priorities Attractive overseas opportunities for providers and nurses

Workforce: Levers of Change



Exposure to quality education
Engaging & equipping teaching staff & students

Fostering role recognition
Nature and quality of work environment

Asia Pacific Program

Local Systems-based Workforce Strengthening

Sample assessments of education sector

- Assessing **cancer awareness and literacy** in lay public, undergraduate medical and allied health programs
- Assessing **availability and nature of training** (e.g. pathology, radiation oncology, social work, child life)
- Assessing **educational program design, curriculum content, delivery, and evaluation (EPAT tool)**
- Assessing educational and work **culture, workforce and skills mix (PrOFIE tool)**
- Assessing **policy and fiscal environment** for sustainable workforce (**C5 tool**)



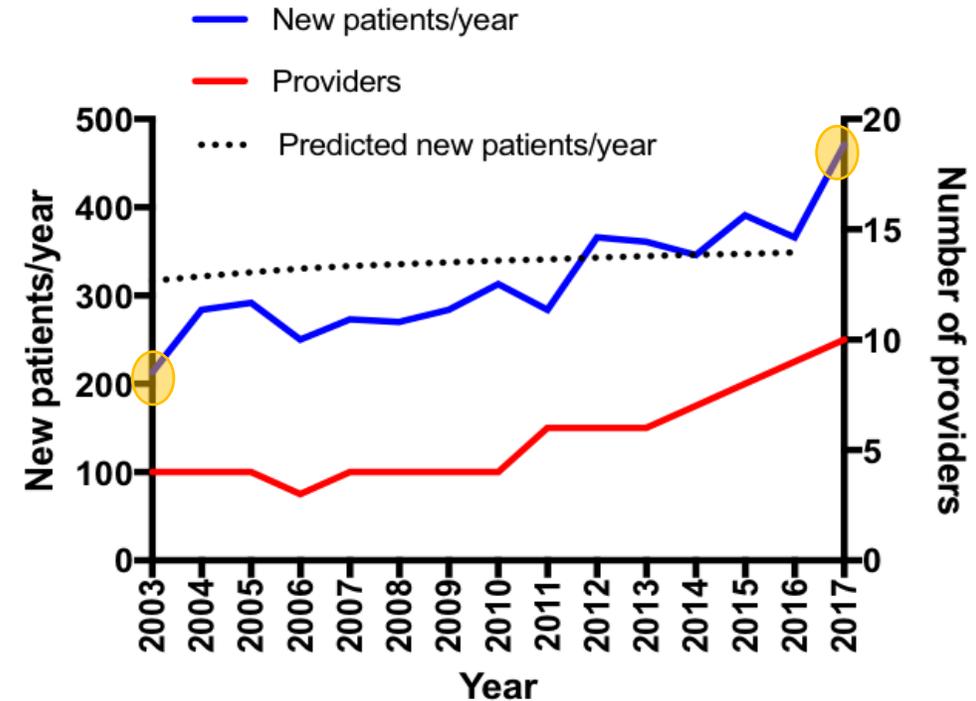
Strategies to increase pool of qualified health workers

- **Exposure** to childhood cancer in undergraduate medical and nursing and primary care / general pediatric programs (lectures, rotations, research electives)
- **Governance for international partnerships and support (operational/financial)** for training
- **Nationally-approved training program with structured curriculum** (e.g. for pediatric hem/oncology fellowship)
- **Facilitate multidisciplinary learning & continuing education culture – online & on-site** (e.g. Myanmar network > 4-fold growth)
- **Local governance supporting funded non-rotating positions and career path** for qualified trainees

Central America Pediatric Oncology Fellowship Training Program

Guatemala (UNOP)

- Local fellowship program opened to regional trainees
- 2003 – 2018: 23 graduates
 - < 5% attrition rate
 - Selected with planned position at home institution
- >90% of pediatric oncologists in the region are graduates
 - ~50% in leadership positions
 - >60% academically active in research
- > 50% increase in number of patients seen
- First pediatric hematology-oncology fellowship training program to seek international accreditation by ACGME-I (in progress)



St. Jude Global Education

Open access distance learning



Content

- Educational **seminars**
- Online classroom **courses** (self-paced and instructor-led)
- Web-based **collaboration tools**
- Oncopedia
 - Cases, images, and chapters
 - **Moderated discussions**
- **Live online meetings**

www.cure4kids.org

- > 1,600 online seminars
- 37 self-paced courses
- 36 instructor-led courses
- Multi-lingual, multidisciplinary content
- **Users in the last year**
 - **7,190 active users**
 - **150 countries**
 - 45,585 content views
 - 2,274 meetings (2,107 participants)



Regional & Global Online Multidisciplinary Live Interactive Meetings www.cure4kids.org



Questions to be Discussed

- Given limitations in diagnostic tests (urine VMA and NSE), can NBL diagnosis be made on clinical presentation and morphology as in this case ?
- What is the rate of febrile neutropenia complications in the intermediate risk regimen, A3961 ? We prescribe GCSF routinely, but is expensive. Does prophylactic antibiotics (Cefixime) lessen the episodes of febrile neutropenia ? (Our patients are malnourished with poor oral hygiene, and live in overcrowded places)

Chat (Everyone)

Patricia Alcasabas, Philippines 3: We have free chemo now from the government for all solid tumors but GCSF is not available.

Nehal Parikh, US: When will you re-assess?

Patricia Alcasabas, Philippines 3: IMy connection is so poor and cannot hear the discussions well and on real time :)

Patricia Alcasabas, Philippines 3: Thanks! Our half way house will open this feb

stephen shochat, US 2: I think it would be resectable without too much difficulty. May develop Horner's syndrome post-op.

Patricia Alcasabas, Philippin...

Hosts (6)

-  Cath Lam, US
-  Katherine Matthay, US 
-  Marcia Chia, US 
-  Nehal Parikh, US 
-  Patricia Alcasabas, P... 
-  Scott Howard, US

Presenters (3)

-  Raya Saab, Lebanon
-  Tin Arombo, Philippi... 
-  maryam tourabi, Morocco

Participants (15)

-  Patricia Streitenber... 
-  Adriana Bello, Venezuela 2
-  Alia Zaidi, US 2
-  Enrica Tan, Singapore 2
-  Francis Ruiz, Venezuela
-  Israt Anny, Bangladesh
-  Jillian Teo, Singapore
-  John Wiernikowski, ... 
-  Laura Rodriguez, Mexico
-  Mauricio Mesa, Colombia
-  Pascale Yola Gasant, Haiti
-  Rajat Sharma, India 3
-  khalil ghandour, Jordan
-  stephen shochat, US 2 
-  Aye Khaing, Myanmar (Bu...

Asia Pacific Regional Program

Asia Pacific Tumor Board Members: 195
Institutions: 53+ (49 in Asia)
Countries: 20
(as of June 2018)



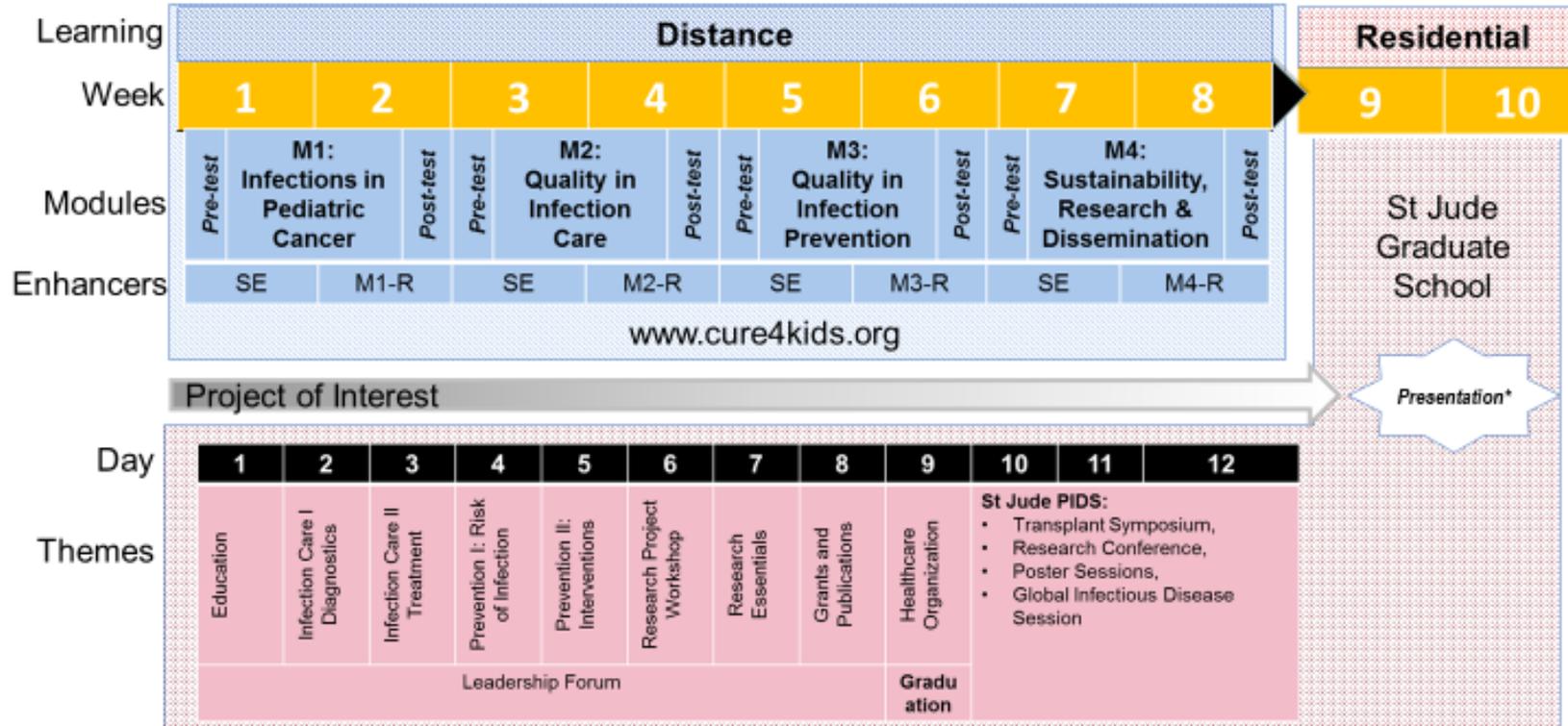
St. Jude VIVA Preforum Workshops and Pre-Workshop Symposia
Retinoblastoma 2017
Pathology 2018

Regional Retinoblastoma Protocol Project
More than 100 Providers trained across more than 18 Countries

St. Jude Global Academy

Training Seminars – Class of 2018

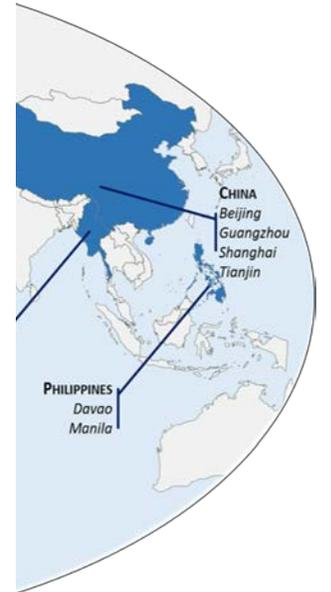
2018 St Jude Global Academy – Infectious Disease Training



Abbreviations: M=Module; SE=Subject Expert; R=Review



20 institutions
17 countries
5 regions



St. Jude Global Education

Masters of Science in Global Child Health



Department of
Global Pediatric
Medicine

Education

Program
Building

Research

Graduate School

Departments

Cancer Center

St. Jude Global

MSc in Global Child Health

- Two-year program with 10-15 students/year
 - US and international students
- Blended model: On Campus + Distance
 - Health systems innovation
 - Clinical research
 - Population science
- 2-year capstone funded projects to advance care and research within a region

- First class Summer 2019



Challenge: Policy Gap

St. Jude National Cancer Control Plans (NCCP)

Analytic Program (2014-Present; PI: Catherine Lam)

880+ Files Identified & Screened for Inclusion

- 396 ICCP
- 96 WHO NCD Repository
- 333 WHO National Health Planning Database
- 58+ Other sources

462 Files Included for Review - NCCP Core Bank

263 Files Included for Full Coding
131 Cancer, 96 NCD, 36 Health
Median 51 pages (1-426)

Representation:

- 165 distinct sites (157 countries)
- 6 WHO Regions
- All income settings
- 7 languages analyzed (5 with coding sets)



Fewer than 30% of national policies mention workforce needs for children with cancer (in development)

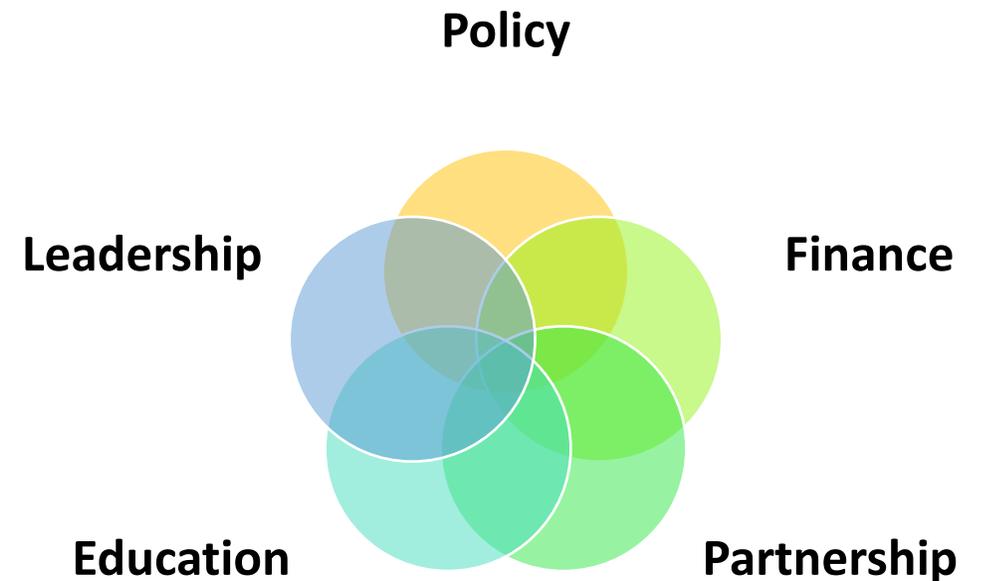
Missed opportunities to connect sectors (e.g. traditional health, benign hematology, palliative care) (BJC 2015, PBC 2017)

- Pediatric Oncology Included
- No Pediatric Oncology Included
- Plan status not available

Challenge: Policy Gap

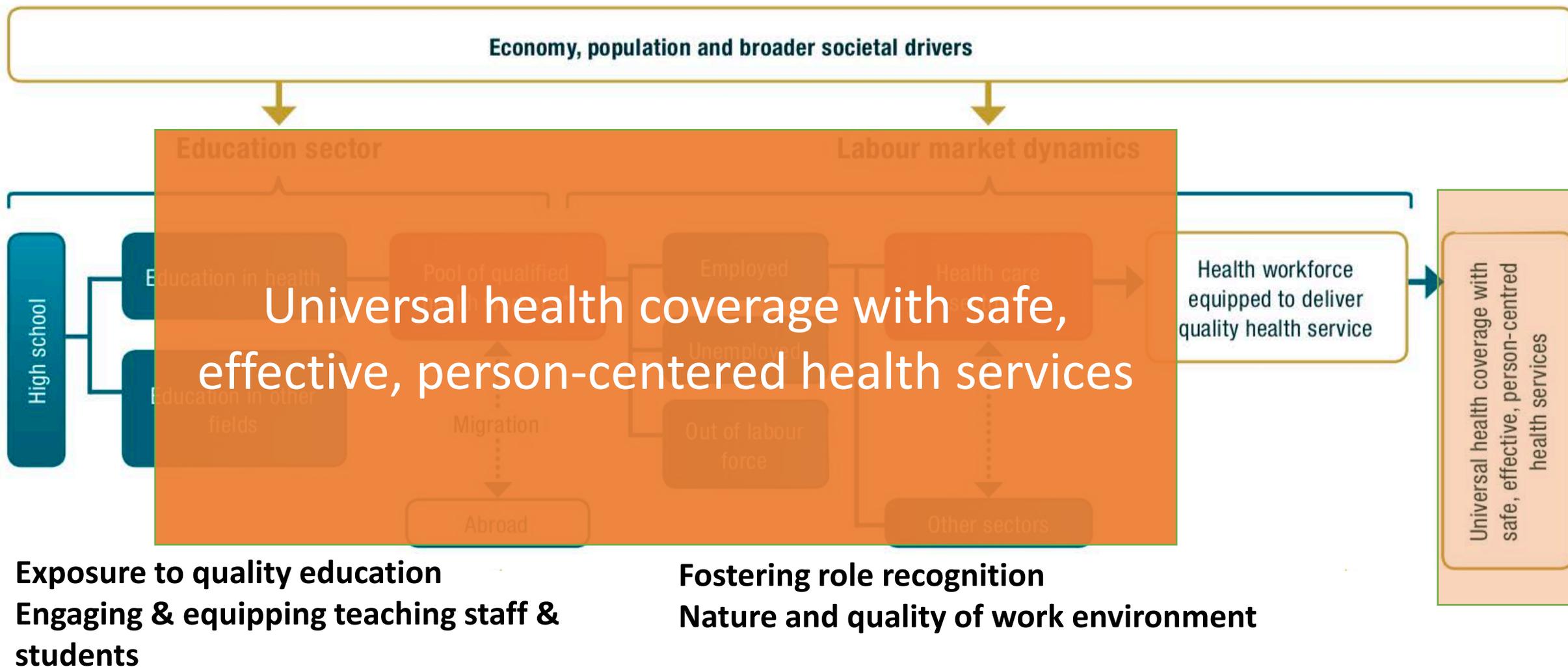
St. Jude National Cancer Control Plans (NCCP) Analytic Program (2014-Present; PI: Catherine Lam)

- Of the 6 elements of the Global Health Workforce Alliance (WHO/USAID) Human Resources for Health (HRH) Framework:
 - **Education** was the most commonly included element within national plans inclusive of workforce needs
 - **Financing** was the least commonly included element



Moreira D, Ritter JE, Lam CG, in development

Workforce: Levers of Change



Special Thanks

Dr. Tricia Alcasabas

Dr. Federico Antillon

Dr. Miguela Caniza

Dr. Mae Dolendo

Dr. Aye Aye Khaing

Dr. Monika Metzger

Dr. Daniel Moreira

Dr. Shaloo Puri

Dr. Ibrahim Qaddoumi

Ms. Julie Ritter

Dr. Carlos Rodriguez-Galindo

Thank you **고맙습니다** cảm ơn bạn **ຂອບໃຈ** salamat សូមអរគុណ
рахмат cara **මමට ස්තූතියි** rahmat wazviita баярлалаа

clam@stjude.org



Model and framework to formulate policies

Putting it all together

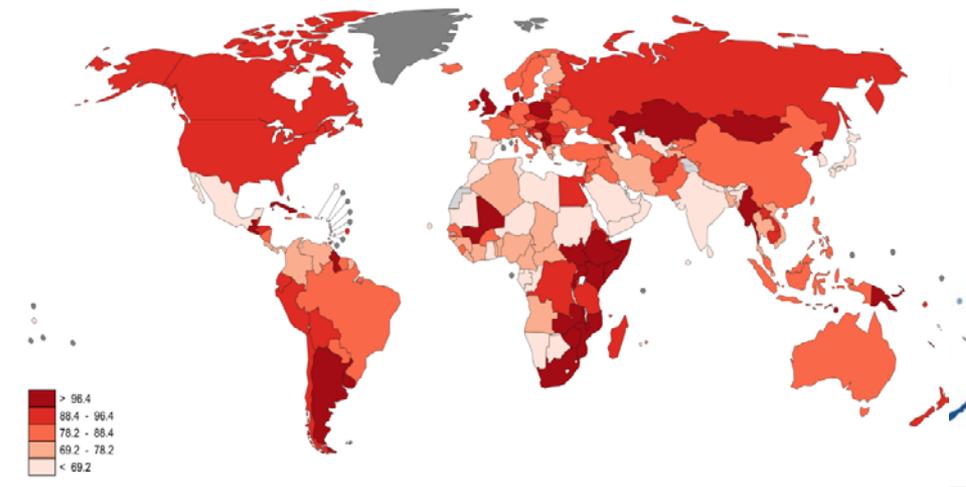
André Ilbawi, MD
Medical Officer, Cancer Control
World Health Organization
ilbawia@who.int

Conflicts of Interest: None

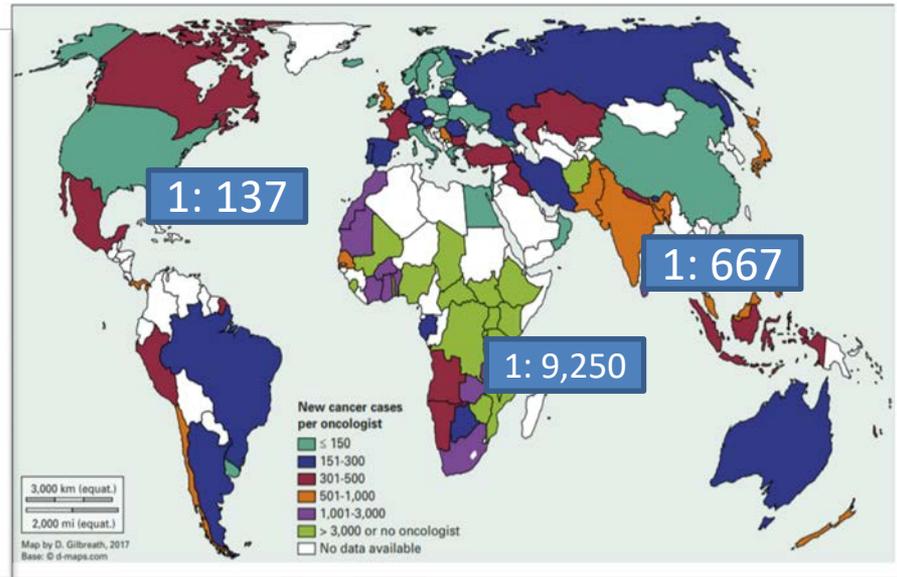
Special thanks to Dr Dario Trapani,
WHO Consultant

Framing the Dialogue

▲ Estimated Cancer Mortality Worldwide in 2012: Women



Cancer Burden



Cancer Workforce
(medical/clinical oncologist)

Differences in Cancer Outcomes Correlate with Workforce Density

Framing the Dialogue

How many providers needed? | ? per 100 patients

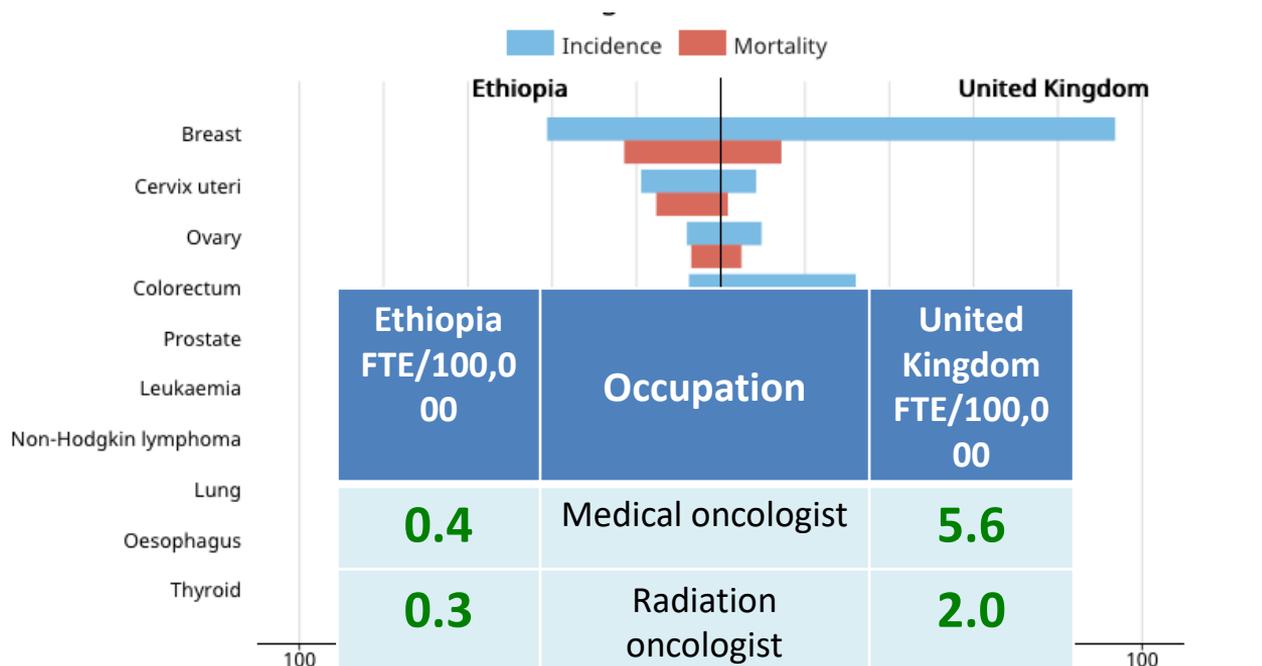
How to build capacity when gaps are significant?

How to organize and distribute? | ? Centralize vs rural access

1. Setting global agenda through **Global Strategy** for HRH 2030
2. Developing **policy dialogue** for cancer health workforce
 - Estimating unmet need through novel tool
 - Providing evidence-based strategies for capacity building
 1. ↑ # of providers through training positions
 2. ↓ attrition rates
 3. Improve efficiency through service prioritization
 4. ↑ intervention efficiencies (e.g. telepathology)
 5. Optimize workforce through organizational structure



Comparison Between Two Countries



ILOBOCAN 2018
 Estimation: Global Cancer Observatory (<http://gco.iarc.fr/>)
 International Agency for Research on Cancer 2018

International Agency for
 Research on Cancer
 World Health Organization

Ethiopia FTE/100,000	Occupation	United Kingdom FTE/100,000
0.4	Medical oncologist	5.6
0.3	Radiation oncologist	2.0
0.1	Medical physicist	0.7
0.1	Surgical oncologist	1.3
3	Paediatric oncologist	33

Comparison Between Two Countries



SILOBOCAN 2018
 ation: Global Canc
 al Aaency for Res

Occupation	Ethiopia FTE/100 pts	Ethiopia FTE/100,000	United Kingdom FTE/100,000	United Kingdom FTE/100 pts
Medical oncologist	0.6	0.4	5.6	0.85
Radiation oncologist	0.4	0.3	2.0	0.3
Medical physicist	0.2	0.1	0.7	0.1
Surgical oncologist	0.2	0.1	1.3	0.2
Paediatric oncologist	5	3	33	5

Prioritization & Costing Tool

Situational analysis

Assessment of country by a preliminary assessment, providing information on health workforce

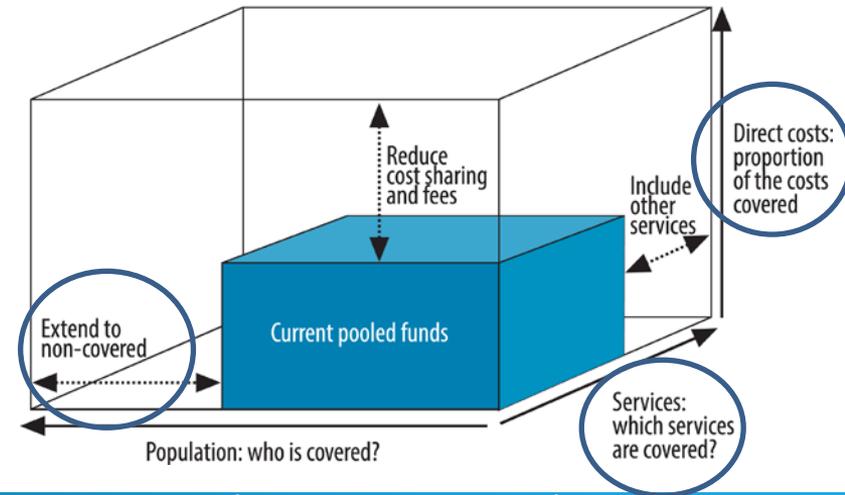
Select services based on priorities, health system capacity

Estimate the **unmet need** requirements & inefficiencies at national-level

Policy formulation & Technical support

Analyse gaps for in-country dialogue to inform policy decisions about **prioritization** for cancer workforce

Goal
to improve access to trained providers & cancer services



Cancer Workforce Questionnaire

Cancer care service availability.

Which of the following cancer care services are available in your country (including private and public sector)?

Check any that apply

Check all

Radiology

Pathology

Nuclear medicine

Surgery

Genetic testing

Systemic therapy

Paediatric oncology

Radiation oncology

Radiation safety

Palliative care

Oncology social work

Cancer Workforce Questionnaire

Cancer care occupations.

Which of the following cancer care occupations exist in your country (including private and public sector)?

Check any that apply

Check all

Radiographer / medical imaging technician

Radiologist

Anatomic pathologist

Surgical oncologist

Radiation oncologist

Breast surgeon

Medical oncologist

Oncology pharmacist

Biomedical laboratory scientist

Oncology nurse

Medical physicist

Clinical officer / non-physician in surgery

Gynaecologic oncologist

Plastic surgeon

Cancer Workforce Questionnaire

301vi. to perform tissue handling/ transportation, tissue assessment, sectioning and staining, analysis of tissue sections?

- Pathologist
- Pathology technician

Interventions

- Estimate unmet need
- Inefficiencies between facilities
- Scope of practice

301vii. to perform?

- Other health professional (specify ___)
- Service not available

Framing the Dialogue

How many providers needed? | ? per 100 patients

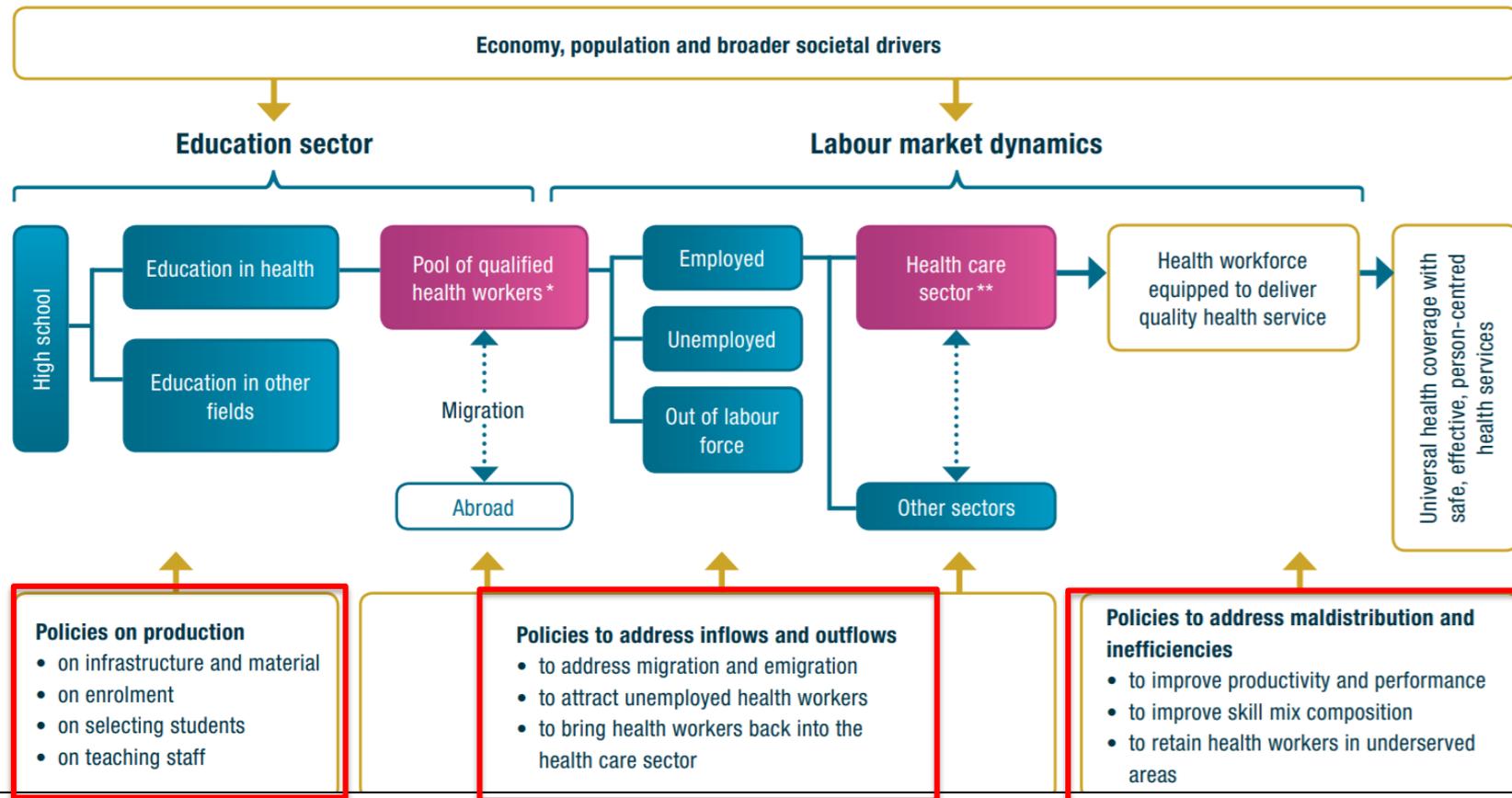
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 5. Optimize workforce through organizational structure



Policy Levels to Shape Health Labour Markets



Scenarios Informed by Systematic Review

1. Incr # graduate oncology professionals

Cervical Cancer Prevention Training in Tanzania

Global health Service Partnership

4. Increase in intervention efficiency

Telepathology

Time-saving (1/3 time for telecytology)

2. Re

Financial ince

Retention pa

i.e. school & allowance (Zambia)

Training opportunities (Thailand, South Africa)

3. Change in the number of cancer cases

New breast cancer screening in country

Estimations of cancer workforce for breast cancer screening

6. Combo incr efficiency & optimization

Nurses prescribing oral morphine (Kenya)

Evidence-based policies do exist...
but, few for cancer in LMIC

>6,000 abstracts reviewed

1. Increase in number of professionals

Attract, Recruit, and Retain a Prepared and Diverse Workforce

to expand the capacity of the workforce

faculty to medical and nursing schools in under-resourced settings



SEED
GLOBAL HEALTH



Global Health Service Partnership

Public-private partnership

production of nurses and physicians who are skilled and practice ready when they graduate

Cervical Cancer Prevention Training in Tanzania

refresher training in VIA and cryotherapy for local trained providers and key district and university leadership

Helping the achieve met of Tanzania's goal to address cervical cancer elimination

2. Reduce voluntary attrition rate

Voluntary annual attrition rate 1-17%

69% have intentions to leave their current health facility*

*Ghana

HIC: 2%

MIC: 10%

LIC: 15%

NCHHSTP workforce strategy for development and capacity building

Initiatives

New Employee Orientation (NEO)

Outcomes

96% participants indicated that leaders encouraged new employee engagement in achieving the Center's goals and objectives

Ambassador Program

87% agreed that NCHHSTP should provide the Ambassador Program to new employees in the future

Branch Chiefs Opportunities for Leadership Development (BOLD)^a

93% attendees agreed that existing leadership skills had been enhanced by attending the session

Coaching and Leadership Initiative (CaLI, Cohort I-II)^a

97% indicated changes in the Leading Change competencies; 80% indicated changes in the Leading People competencies

Financial incentives and rural allowance for working in remote areas (Indonesia)

Training opportunities (Thailand, South Africa)

Retention package (e.g. allowance for providers and family) (Zambia)

- Low salaries
- Lack of CME, prof develop
- Lack of effective supervision
- Weak regulatory environments
- Isolation (rural ares)
- Poor working conditions
- Stress or large caseloads
- Lack of motivation/low job satisfaction

1. The use of incentives and compulsory services
2. Improving working conditions
3. Improving living conditions

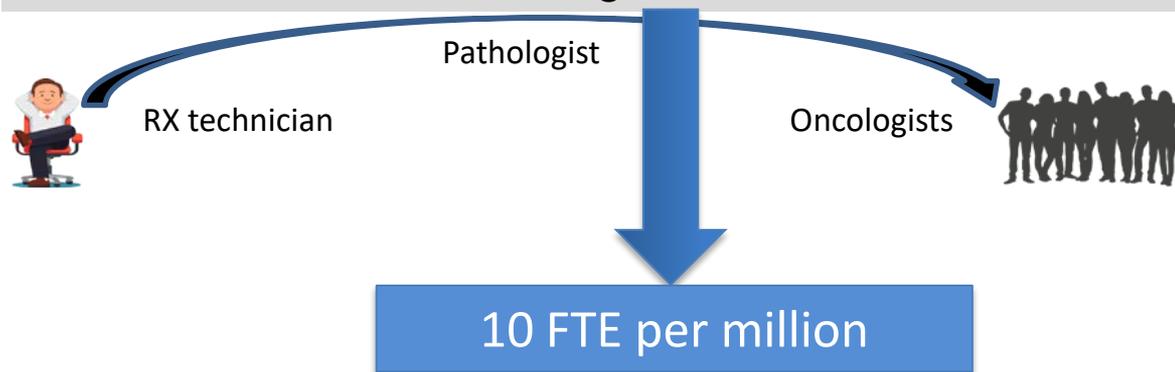
3. Prioritizes high-impact cancer services (e.g. BC screening)

Digital mammoRx

TABLE 3: Projected Numbers of Women 40 Years Old and Older and Radiologists per 100,000 Population by Year

Value	Year					
	Baseline 2003	2005	2010	2015	2020	2025
No. of women ≥ 40 y	68,357,000	70,197,000	75,265,000	79,633,000	83,888,000	88,583,000
No. of radiologists per 100,000 women	21.1	20.6	19.4	18.5	17.9	17.5

2.4 FTE radiologists interpreting mammograms per 10,000 women aged 40 and older



Country	Population	Radiologists
Algeria	35, 101, 720	788
Benin	8, 532, 547	12
Burkina faso	14,902,785	26
Djibouty	900,000	1
Egypt	81, 713, 517	1250
Ethiopia	80,000, 000	100
Kenya	36,000,000	105
Libya	6,173,579	30
Mauritania	3,364,940	11
Morocco	34,343,219	450
Nigeria	130,000,000	300
Rwanda	10,473,282	7
Sudan	40,218,455	200
Sychelles	85,000	3
Tanzania	41,048,532	30
Tunisia	10,383,577	450
Uganda	32,369,558	38
Zambia	11,862,740	2

For the empty spaces, there is no data available

4. Increase in intervention efficiency

Reduction of paperwork and regulations

Remote diagnostics

Improved IT such as electronic medical records

Telepathology

Uneven distribution of pathology resources

Only 1 surgical pathology laboratory is available in Zambia for a population of 12 million people

Feasible in resource-limited settings (i.e. Zambia, Rwanda)

Reliable

Positive and negative predictive values of 95-100%

“Routine use of telepathology compares well with conventional microscopy”

Discrepancy rate 0,3 - 2.4%

Efficient

Greater efficiency in terms of time for diagnosis and turn-around time, especially where a pathologist is not available onsite.

Time-saving (1/3 time for telecytology)

Time for reporting < 24h



5. Optimization of existing workforce (**organization**)

Optimize role & organization of providers to realize the full value of workforce

Ensure time efficient (e.g. OR turnover)

Consider supportive supervision or role delegation

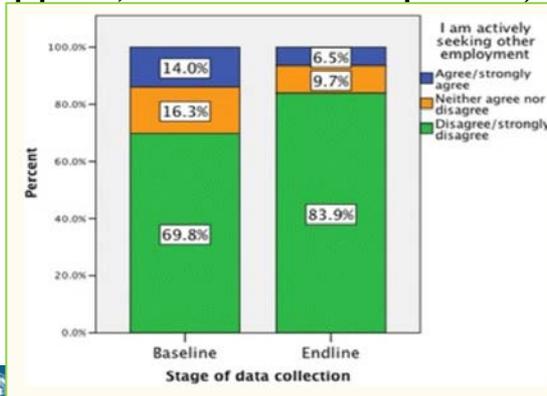
Supportive supervision

- Focus on improving performance and building relationships.
- More like a teacher, coach, mentor.
- Use local data to monitor performance and solve problems.
- Follow up regularly.
- Only support provided.

STEM project (Support, Train and Empower)

- Workshops with managers on human resource
- Intensive training in supervisory
- Action learning sets for staff engaged in supervision

Mozambique



Role delegation

Official Gazette n° 15 of 09/04/2012

N°03/2012 of 15/02/2012

Ibirimo/Summary/Sommaire

Law governing narcotic drugs, psychotropic substances and precursors in Rwanda.....2

Article 17: People authorised to prescribe narcotic

4° qualified midwife or nurse authorized to exercise the profession and within the

task shifting

*“...Rwanda would become the first low- and middle income country to fulfill an ambition to make **palliative care** universally accessible.”*

Priority Medical Devices: model

Dimensions

Facility

Capital expenditure

Frequencies of use

Purpose
(Cancer specific)

Consumable

Facility equipment



Cancer type

15 tumour types

Link to competencies

Care continuum

Level of priority

3 levels

Resource stratify



Patient

Use per patient

Performance

Life span



Priority Medical Devices: model

Continuum	Competency
Diagnosis	Early diagnosis
	Clinical Breast Exam
	Screening

HPV DNA Test, Gynaecological examination/treatment table, speculum, Visual inspection with acetic acid, Colposcope, Faecal immunochemical testing (FIT) + iFOB immunochemical analyzer, Guaiac faecal occult blood test (gFOBT), stool DNA test, CT colonography, breast X-ray, breast ultrasound, breast MRI, Low-dose chest (CT) scan,

level of priority I (basic)	level of priority II (intermediate)	level of priority III (advanced)
breast: Bimanual palpation of breast and locoregional lymph nodes. Cervix: speculum, HPV DNA test, VIA test, pap test, liquid-based cytology, colposcopy. HNSCC: neck palpation and oral cavity inspection;	breast: Mammography; CRC: FIT, gFOBT, colonoscopy, CT colonography, liver: abdominal US (high risk), liver triphasic CT scan;	breast: breast MRI, CRC: flexible sigmoidoscopy, DNA stool test, lung: Low-dose chest (CT) scan, gastric: upper GI endoscopy; liver: liver triphasic MRI; HNSCC: panendoscopy;



continuum	Competency	capitol expenditure devices	frequencies you use for cancer (VF, very frequently; O, occasionally; R, rarely)	use for multiple(m) or single(s) cancer	one-time cost (ot) or consumable (c)	infrastructure (inf) or cancer specific investment (inv)
Medical Oncology	Manage systemic therapy	Infusion giving set (adult, children)	VF	m	c	inf/ inv
		Infusion pump administration set	VF	m	c	inf/ inv
		Elastomeric pump (i.e. O		m	c	inf/inv



continuum	Competency	capitol expenditure devices	Intervention per patients/year	Max intervention/year	Average life expectancy/ service life/ lifespan of the device
Radiation Oncology	Plan RT	Computed Tomography (CT) System simulator	1	2088	5 years
		Conventional simulator			
	Administer RT	Linear Accelerator (LINAC)	30	12500	10 years

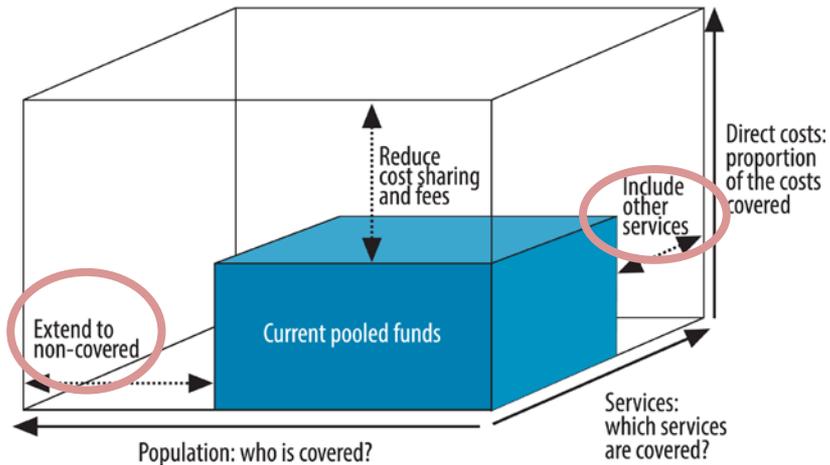


Framework for Policy Dialogue

Informing NCCP strategies for workforce policies

Step 1: WHO tool for comprehensive situational analysis

- Identifies gaps & inefficiencies in cancer workforce
- Estimates workforce requirements for strategic staffing



Step 2: Policy formulation & technical support

- Identify evidence-based, context-appropriate policies
- Facilitate technical cooperation
- Define health system capacities & workforce competency

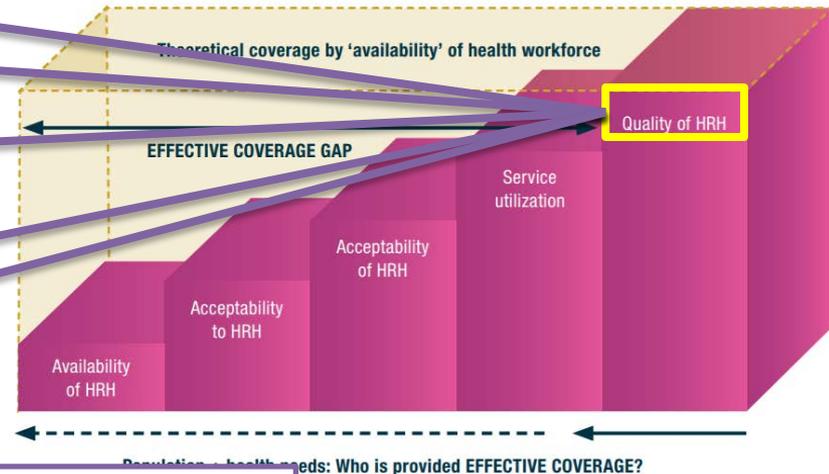
Goal: to expand coverage & services

Quality in Workforce Training

Mere availability of health workers is **not** sufficient

Figure 1: Human resources for health: availability, accessibility, acceptability, quality and effective coverage

- People empowerment
- Develop their full capacities
- Seize employment and social opportunities
- Boosting future innovation and development
- Expands labour market opportunities and reduces social inequalities

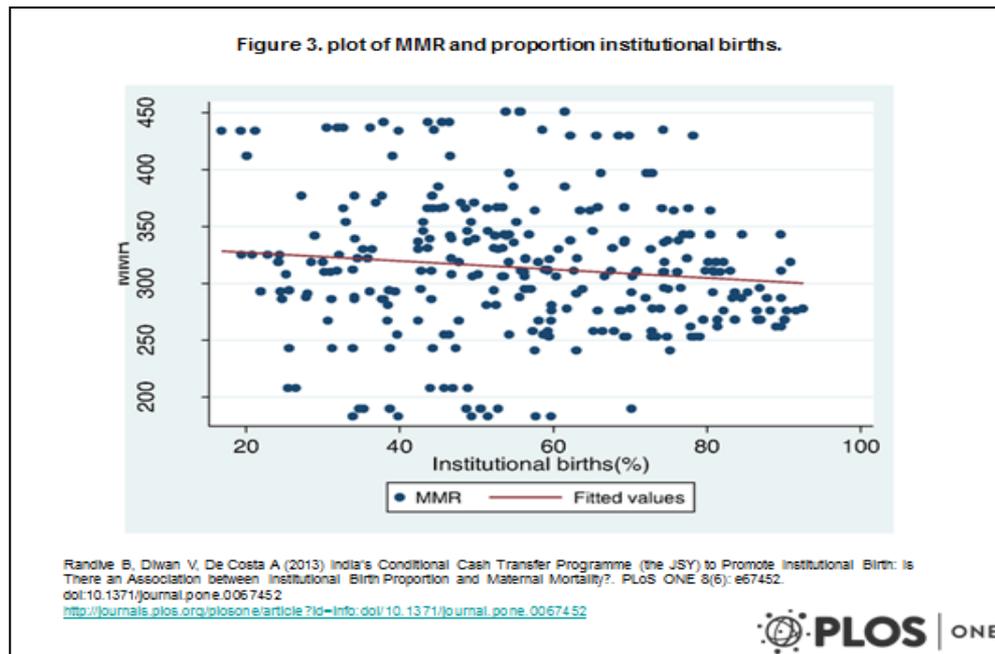


*equitably distributed and **accessible**, competent and motivated, empowered to deliver **quality** care, adequately supported by the health system*

Prioritize Quality

“What good does it do to offer free maternal care and have a high proportion of babies delivered in health facilities if the quality of care is sub-standard or even dangerous?”

-Dr Margaret Chan
Immediate Past
Director General, WHO



Prioritize Quality

“What Gets Measured, Gets Done”
15-25% survival difference = 1-2 mil lives/year

Why?

- Failure to organize, coordinate service
- Limited workforce expertise
- Out-dated practice guidelines
- Not timely or geographic accessibility

Summary

- Major gaps in health workforce
 - Country-specific approach needed tailored to disease burden, regulatory framework & health system
 - Analysis should be linked to larger workforce and system capacity
- Workforce needs must be linked to national priorities for cancer programmes (e.g. screening, type of treatment)
- Effective short-, medium- and long-term strategies exist and should be implemented
- WHO producing guidance on these strategies and tailoring strategies to particular context/country

THANK YOU

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Dr André Ilbawi: ilbawia@who.int