Purpose and Methods

- Cochrane review says consultation recordings are good for patients, but no widespread uptake into practice
- Understand and address the contextual factors and barriers that influence consultation recording use in oncology
- Document the benefits to patients of receiving a consultation recording
Patients Voiced Their Benefits

- Reduction in anxiety
- Enhanced retention of information
- Better informed decision making
- Improved communication with family members
Critical Contextual Factors for Successful Implementation

- Provide oncology staff with evidence fact sheet and address medico-legal concerns
- Identify implementation “champions”
- Secure senior administration support and commitment of financial and staff resources to pay for digital recorders and USB keys, to notify the patient of the option of receiving a consultation recording, to place the digital recorder properly in the consultation room, and to transfer the recording to a computer and then to a USB key
- During implementation phase, provide oncologists with a letter summarizing the benefits realized by their patients